2017 Performance Improvement Report

STRATEGIC PRIORITY

1. Develop world-leading healthcare and research

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| **Project Name** | | | |
| Develop virtual cross-match software for Deceased donor transplantation | | | |
| **Site** | | **Department** | |
| Riyadh | | Department of Pathology & Laboratory Medicine | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 01-01-2017 | | 08-31-2017 |

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| **Problem:** Why the project was needed?  Due to high number of highly immunized risk patients waiting for kidney transplant, identifying best match patient for every offered organ is almost impossible to be done in a manual manner. Therefore, HLA laboratory team did a literature and market review and came up with a need to develop a software with a support of free-lancer that enable us to achieve the goal which is transplanting the highly sensitized patients | **Aims:** What will the project achieve?  To decrease the waiting list for high risk immunized kidney transplant patients at least 10% by the end of 2017; this decrease will be on-going and will show better results by time. |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  **Patient Centred** |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | Patient on Waiting List (Number ) | 10% decrease | |
| **Interventions:** Overview of key steps/work completed     * Development of software program * Performing data validation on the software on fake patients * Implementation and Go Live |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)*  **12.5% Decrease in Pt Waiting List** |

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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project)* | **Names**  *(persons involved in project)* |
| Fadi Al-Zayer, HLA Laboratory Supervisor | * Dr. Moheeb Al-Awwami, Senior Clinical Scientist, HLA Laboratory * Sahar Sandoodah, Senior HLA Technologist * Ahmad Al-Madan, Student |