2017 Performance Improvement Report

STRATEGIC PRIORITY

3. Improve efficiency and decision-making

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| **Project Name** | | | |
| Enhance the efficiency of processing projects | | | |
| **Site** | | **Department** | |
| Riyadh | | Design & Development Department, Facility Project Management. | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 01-01-2017 | | 09-30-2017 |

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| **Problem:** Why the project was needed?  The traditional method of document processing was proven to be slow, ineffective and prone to errors that causes unnecessary delays in the timely completion of the projects and in the correspondences between Projects Management and Contractors. | **Aims:** What will the project achieve?  To enhance departmental productivity and efficiency by increasing the number of completed project by at least 10% as compared to 2016 before the end of 2017 |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  **Efficient** |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | Number of completed project | At least 10% increase from 2016 | |
| **Interventions:** Overview of key steps/work completed   * Develop business process of each construction submittals. * Development of application to meet the department needs. * Training of PRSD staff and contractors. * Launching of Pilot project   To this date, most of the construction projects are using the application |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)* |
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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project)* | **Names**  *(persons involved in project)* |
| Salem Al Dossari | Fahad Bin Sulaiman – Member  Omar Radwan – Member  Rea V. Mayo – Member  Jaime S. Cristobal – Member |