2017 Performance Improvement Report

STRATEGIC PRIORITY

3. Improve efficiency and decision-making

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| **Project Name** | | | |
| Nursing Affairs Dashboard | | | |
| **Site** | | **Department** | |
| Riyadh | | Nursing Quality and Magnet | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 02-26-2017 | | 09-30-2017 |

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| **Problem:** Why the project was needed?  Nursing Quality Section did a survey in February 2017 to evaluate the perception of nurses for the Nursing Affairs dashboards (i.e. sample size 57); only 78% agreed that the current process is efficient in terms of use and display of nursing quality indicators. | **Aims:** What will the project achieve?  To improve perceived effectiveness of nursing affairs dashboard by 15% from the baseline (78%) by the 3Q 2017; this improvement will be reflected on the below domain:   * Standardized display * Staff involvement * Data driven decision making * Efficiency |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  **Efficient** |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | Nursing Perception / Satisfaction (%) | 18 % improvement from baseline | |
| **Interventions:** Overview of key steps/work completed   * Draft of Nursing Affairs Dashboards was prepared for all nursing units. Then, reviewed and finalized by a group of front-line Nurses and unit Managers from various nursing units, and data experts (i.e. Nursing Quality Improvement Coordinators and Analysts). * Approved dashboards were disseminated to all concerned units. |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)* |

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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project* | **Names**  *(persons involved in project)* |
| Yves Laurent Lumaque, Nursing Quality Analyst | • Naser Hussein Shwaihet, Program Director, Nursing Quality Section  • Sasikalan Subrayan, Nursing Quality Manager, Nursing Quality Section  • Eyad Jabr Saleh Bashtawi, Nursing Quality Improvement Coordinator, Nursing Quality Section  • Faten Shahab Eddeen, Nursing Quality Improvement Coordinator, Nursing Quality Section  • Mary Anchilla Cana Verdaguer, Nursing Quality Improvement Coordinator, Nursing Quality Section  • Shazia Arif, Nursing Quality Improvement Coordinator, Nursing Quality Section  • Youssef Daibes, Nursing Quality Improvement Coordinator, Nursing Quality Section  • Nouf Hajji Alharbi, Nursing Quality Analyst, Nursing Quality Section  • Aljohara Abdulrahm Almujahid, Nursing Quality Analyst, Nursing Quality Section |