2017 Performance Improvement Report

STRATEGIC PRIORITY

3. Improve efficiency and decision-making

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| **Project Name** | | | |
| Timely stocking of essential supplies | | | |
| **Site** | | **Department** | |
| Riyadh | | Pediatric Nursing - CWA Unit | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 01-31-2017 | | 09-30-2017 |

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| **Problem:** Why the project was needed?  Timely stocking of supply for procedure is crucial for efficient patient care; it has been noticed that nurses in CWA are wasting an average of 25 minutes per staff nurse per day for the preparation of procedure supplies.  (A total loss of 180 minutes per shift).  This project was initiated to decrease nursing preparation time for procedure, in order to re-utilize this time for provision of patient care. | **Aims:** What will the project achieve?  To reduce nursing preparation time for procedure by 20% from the baseline by end September 2017; this can be achieved by prior pre-packaging of procedure supplies. |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  Efficient |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | Prepackaging time of procedure supplies (minutes) | 20% decrease from the baseline | |
| **Interventions:** Overview of key steps/work completed   * Standardization of the pre-packaging system. * Designing packages in adherence to KFSHRC standards. * Providing easy access to necessary equipments ready to be used at any time. |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)*  **43% decrease** |

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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project)* | **Names**  *(persons involved in project)* |
| Dani Halabi, Head Nurse, CWA, Pediatric Nursing | Febe Lacson, SN1, CWA, Pediatric Nursing  Joulie Boac, Care Assistant, CWA, Pediatric Nursing  Jane Pingol, Care Assistant, CWA, Pediatric Nursing |