2017 Performance Improvement Report

STRATEGIC PRIORITY

1. Develop world-leading healthcare and research

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| **Project Name** | | | |
| Improve Patient Fall Rate in 5 North Medical Unit. | | | |
| **Site** | | **Department** | |
| Jeddah | | 5 North Medical Unit | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 02-01-2017 | | 07-31-2017 |

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| **Problem:** Why the project was needed?  In 2016 we have exceeded the fall rate trigger point 1.1/1000 patient days in 4 different months and in order to prevent prolonged length of stay and improve our bed turnover. | **Aims:** What will the project achieve?  Maintain fall rate in 5 North Medical Unit below trigger (1.1/1000 patient days) by the end of July 2017 |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  **Safe** |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | Fall rate | Maintain fall rate in 5 North unit below trigger (1.1/1000 patient days) by the end of July 2017 | |
| **Interventions:** Overview of key steps/work completed   * The fall prevention taskforce did analysis to all 2016 falls and share the result of the analysis during the unit meeting * Patients who are at high risk for fall are discussed in the day and night nursing handover * Fall prevention education was given to all staff * Confused patients without sitter, will be allocated to a room near to the nursing station and the primary nurse to set close to the room when possible * The Head Nurse and Nurse Clinician to check if the patients receive and understand the fall prevention education booklet during their daily patient round * Fall rate was discussed in the monthly unit council meetings and during unit monthly meetings * Agreed to have a celebration for every quarter with zero fall rate |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)* |

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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project)* | **Names**  *(persons involved in project)* |
| Mona Alharthy | Sandra legolie  Sumi Joseph  Soumya Nair  Rahaf Alsamman  Amal Barnawi  Samer Dardas |