2017 Performance Improvement Report

STRATEGIC PRIORITY

1. Develop world-leading healthcare and research

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| **Project Name** | | | |
| Improving the documentation of Smoking Status | | | |
| **Site** | | **Department** | |
| Jeddah | | Family Medicine | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 06-01-2017 | | 10-23-2017 |

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| **Problem:** Why the project was needed?  Achieve compliance in documentation of smoking status in at least 60% of the patients attending Family Medicine (FM) clinics and then reach 80% within 12 months of the start of this project. Currently there is documentation of smoking status in patients attending FM clinics for some walk-in patients; the current documentation is around 40%. | **Aims:** What will the project achieve?  Improve the documentation of Smoking Status in Family Medicine Department for walk-in patients from 40% to 80% in 6 months. |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  **Efficient** |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | Smoking status documentation | We aim to go from 40% to 80% in 6 months | |
| **Interventions:** Overview of key steps/work completed   * We educated our nursing colleagues in Triage to document smoking status for patients who come as walk-ins to the Family Medicine Department. * They were also asked to keep statistics for patients who were coming as walk-ins, and whether documentation of smoking status was entered into Cerner. * The combination of the education exercise and the keeping of statistics has resulted in significant improvement of documentation of smoking status. |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)*  In August 2017, 76% pf patients in walk-in clinics were screened for smoking status.  In September 2017, this rose to 94%. |

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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project)* | **Names**  *(persons involved in project)* |
| Syed Nehal Neamatullah | Aletta Gertruida Catherine Barnard  Mary Florence Rescate  Reenamol Lalappan  Dr. Muntazar Bashir  Ibrahim Qoulaghasi |