2017 Performance Improvement Report

STRATEGIC PRIORITY

 1. Develop world-leading healthcare and research

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| **Project Name** |
| Prevention of Fall in Surgery Unit |
| **Site** | **Department** |
| Jeddah | 3North/South Surgery Unit |
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| **Project Status** | **Project Start Date** | **Project End Date**  |
| Completed | 05-01-2016 | 11-30-2016 |

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| **Problem:** Why the project was needed?Increase rate of fall in 2015, a pre-data audit showed a poor staff compliance in implementing the fall prevention at the bedside and providing patient education. | **Aims:** What will the project achieve?Improve patient’s safety by decreasing the incidence of patient falls within 3North/South surgical unit to 1.0 year to date (based on internal benchmark) by November 2016. |
| **Benefits/Impact:** What is the improvement outcome?*(check all that apply)*[ ]  Contained or reduced costs[ ]  Improved productivity[x]  Improved work process[ ]  Improved cycle time[x]  Increased customer satisfaction[ ]  Other (please explain) Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?*(Select only one)***Patient Centred** |

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| **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes |
| Fall Rate. | Improve the rate of out fall this year below the international benchmark. |

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| **Interventions:** Overview of key steps/work completed* Practice: Hourly rounding had been implemented in the unit. An educational in-service was

conducted to the staff prior to implementation.* Supply: A fall risk yellow ID Band applied to the patient identified as moderate to high risk

 for fall* Education: Hourly Rounding Guidelines has been created to standardize the practice in the unit.
* Educational pamphlet has been provided to all patient’s identified as moderate to high

risk for fall |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project*(insert relevant graphs, data, charts, etc.)***PRE-POST DATA: Compliance Rate for Moderate/High Risk Fall Protocol** |

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| **Project Lead** | **Team Members** |
| **Name** *(person accountable for project)* | **Names***(persons involved in project)* |
| Ellen Guevarra | Saif Al QataminAmal BrnawiKristine ConaAileen BorresMary Joyce JumaquioSwitzem RoseteLeah HaducaJoanne BelardoMaritess TambidanJonna PamisanRio FloresDiane RossMyssa Mohamed Salamah Ohood Al-Haddad |