2017 Performance Improvement Report

STRATEGIC PRIORITY

 1. Develop world-leading healthcare and research

|  |
| --- |
| **Project Name** |
| Reducing Inpatient Nutritional Supplements Wastage |
| **Site** | **Department** |
| Jeddah | Clinical Nutrition |
|  |
| **Project Status** | **Project Start Date** | **Project End Date**  |
| Completed | 03-15-2016 | 01-31-2017 |

|  |  |
| --- | --- |
| **Problem:** Why the project was needed?Some inpatient wards are accumulating the inpatient nutritional supplements due to many reasons such as NPO status, discharge patients, OOP and others. | **Aims:** What will the project achieve?Reduce wastage and cost by 50% |
| **Benefits/Impact:** What is the improvement outcome?*(check all that apply)*[x]  Contained or reduced costs[x]  Improved productivity[x]  Improved work process[ ]  Improved cycle time[ ]  Increased customer satisfaction[ ]  Other (please explain) Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?*(Select only one)***Efficient** |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|

|  |  |
| --- | --- |
| **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes |
| Inpatient Nutritional Supplements Wastage  | Reduce wastage and cost by 50% |

 |
| **Interventions:** Overview of key steps/work completed* Meeting was conducted with infection control to discuss the possible use of non-used nutritional supplements and the agreement was that we can reuse the returned and non-used if not entered to the patient’s room.
* Meeting was conducted with Head Nurses and Clinicians of 4 units (Medical, Surgical, 1 North & MSICU) to discuss the wastage and cost of non-used nutritional supplements.
* Discussed the process of using the nutritional supplements in a way can be recycled when not used and to be properly packed to manage charging issue.
* The Process:
* Nurse will receive the nutritional supplements
* Nurse will put all the newly received supplements in a special cabinet or box
* Nurse will take the needed only for the patient
* Next day, non-used will be returned to the kitchen (day by day)
* Kitchen will reuse the returned supplements for other patients
* Auditing was done weekly for the units to monitor the process.
* Kitchen is reusing the nutritional supplements returned to avoid expiration
 |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project*(insert relevant graphs, data, charts, etc.)*Inpatient Nutritional Supplements Wastage (83% reduction) |

|  |  |
| --- | --- |
| **Project Lead** | **Team Members** |
| **Name** *(person accountable for project)* | **Names***(persons involved in project)* |
| Hala Mohammed Al-ansari | Eman Nakshabandi Suhair AbdallaShaza Agou Samaher Alamoudi Maha kanafani Abu Ahmed, Nedaa MohammedMona Al-Harthi Cynthia DizonMaria MagtotoZainab Al-ansari Lama AlshowaimanNour Al-Attas |