2017 Performance Improvement Report

STRATEGIC PRIORITY

1. Develop world-leading healthcare and research

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| **Project Name** | | | |
| Reducing Inpatient Nutritional Supplements Wastage | | | |
| **Site** | | **Department** | |
| Jeddah | | Clinical Nutrition | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 03-15-2016 | | 01-31-2017 |

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| **Problem:** Why the project was needed?  Some inpatient wards are accumulating the inpatient nutritional supplements due to many reasons such as NPO status, discharge patients, OOP and others. | **Aims:** What will the project achieve?  Reduce wastage and cost by 50% |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  **Efficient** |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | Inpatient Nutritional Supplements Wastage | Reduce wastage and cost by 50% | |
| **Interventions:** Overview of key steps/work completed   * Meeting was conducted with infection control to discuss the possible use of non-used nutritional supplements and the agreement was that we can reuse the returned and non-used if not entered to the patient’s room. * Meeting was conducted with Head Nurses and Clinicians of 4 units (Medical, Surgical, 1 North & MSICU) to discuss the wastage and cost of non-used nutritional supplements. * Discussed the process of using the nutritional supplements in a way can be recycled when not used and to be properly packed to manage charging issue. * The Process: * Nurse will receive the nutritional supplements * Nurse will put all the newly received supplements in a special cabinet or box * Nurse will take the needed only for the patient * Next day, non-used will be returned to the kitchen (day by day) * Kitchen will reuse the returned supplements for other patients * Auditing was done weekly for the units to monitor the process. * Kitchen is reusing the nutritional supplements returned to avoid expiration |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)*  Inpatient Nutritional Supplements Wastage (83% reduction) |

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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project)* | **Names**  *(persons involved in project)* |
| Hala Mohammed Al-ansari | Eman Nakshabandi  Suhair Abdalla  Shaza Agou  Samaher Alamoudi  Maha kanafani  Abu Ahmed, Nedaa Mohammed  Mona Al-Harthi  Cynthia Dizon  Maria Magtoto  Zainab Al-ansari  Lama Alshowaiman  Nour Al-Attas |