2017 Performance Improvement Report

STRATEGIC PRIORITY

 3. Improve efficiency and decision-making

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| **Project Name** |
| Improving maintenance and tracking process for Cardiac Cath. Lab CCL equipment’sDepartment /Unit: |
| **Site** | **Department** |
| Jeddah | Cardiac Catheterization Laboratory |
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| **Project Status** | **Project Start Date** | **Project End Date**  |
| Completed | 01-01-2017 | 07-31-2017 |

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| **Problem:** Why the project was needed?During month of Jan 2017 an audit was conducted an to check (Periodic Preventive Maintenance) PPM validity of CCL equipment maintenance, data shows only 39% of CCL equipment’s were with valid PPM, this might compromise patient safety and will affect our compliance with JCI requirments.  | **Aims:** What will the project achieve?To improve percentage of cath. lab equipment’s with valid PPM (periodic Preventive Maintenance) from 39% to at least 95% by end of Sep 2017. |
| **Benefits/Impact:** What is the improvement outcome?*(check all that apply)*[ ]  Contained or reduced costs[x]  Improved productivity[x]  Improved work process[x]  Improved cycle time[x]  Increased customer satisfaction[ ]  Other (please explain) Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?*(Select only one)***Efficient** |

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| **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes |
| percentage of cath. lab equipment’s with valid PPM (periodic Preventive Maintenance) | To improve percentage of cath. lab equipment’s with valid PPM (periodic Preventive Maintenance) from 39% to at least 95% by end of Sep 2017. |

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| **Interventions:** * Equipment’s master list has been updated
* Daily checklist maintenance record has been developed and updated
* Cleaning tags has been provided for equipment’s with missing tags, the compliance for checking the dates and initials was addressed to the staff
* Equipment’s borrower’s log sheet has been initiated and updated
* Regularly updated the schedule for PPM
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| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project*(insert relevant graphs, data, charts, etc.)* |

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| **Project Lead** | **Team Members** |
| **Name** *(person accountable for project)* | **Names***(persons involved in project)* |
| Ahmad Moh’d | Suzette BelanioLourdes GozumAgapito RecioHoussam HoblosSarah ArellanoWissam ElzeinSamuel GoRuel VeñalesEbrahim SandokjiSamer Dardas |