1. Is a pregnant employee or employees with medical conditions are considered at high risk?

Pregnant employee or employees with medical conditions are advised to contact Family Medicine.

2. What about expired visas for employees who cannot return back due to travel ban /restrictions?

Expired exit re-entry visa will be renewed by Government Relations Department or thru (Absher) once the service is available.

3. Which source can I rely on about COVID-19 information, updates and/or precautionary measures?

COVID-19 Page at the Hospital Portal.

4. Which source I can rely on about HR information during COVID-19 Pandemic?

COVID-19 Page at the Hospital Portal and HR Connect.

5. I travelled to one of the affected countries, but I didn't declare that, what should I do now?

You must declare as per Government regulations.

6. Whom should I speak to if I knew an employee who has come back from one of the affected cities/countries, but he/she didn't declare that?

Call the MCD for health-related queries

Riyadh MCD: 41632 Jeddah MCD: 40620