



# Safety Alert

## Great Catch Winners Q1 2020

“Sharing Lessons Learned”

### Pharmaceutical Care Services



Mr. Amr Mahmoud

#### Prevented Medication Error

- Prevented a High Alert drug “IV medication with potassium additives” from being administered to a wrong patient.
- Prevented a risk with prescribing an anticoagulant medication without specific instructions.

#### Take home message:

Be vigilant and question yourself, validate and verify uncertainty.



Ms. Nada Saferuddin

#### Prevented Medication Error

Prevented a wrong medication prescribed from a shared access, the Pharmacist tracked the correct medication and verified with the patient and primary physician.

#### Take home message:

Be vigilant and question yourself, validate and verify uncertainty.



Ms. Maha Bahamdain

#### Prevented Medication Error

Prevented an additional dose and a confusion between morphine sustained release and immediate release from being dispensed by validating and verifying the Patient's correct dose with the discharge Pharmacy.

#### Take home message:

Be vigilant and question yourself, validate and verify uncertainty.



Ms. Morooj Almuwallad

#### Prevented Medication Error

Prevented a drug - drug interaction between the oral antibiotic (cefuroxime) and proton pump inhibitor (omeprazole) which may decrease the absorption of cefuroxime.

#### Take home message:

Be vigilant and question yourself, validate and verify uncertainty, use cross check if needed.



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### Radiology Department



Mr. Turki Halabi

#### Prevented Unnecessary Procedure

Prevented unnecessary Nuclear Medicine bone scan by asking the Patient about his history, a less invasive different Radiology exam was ordered.

##### Take home message:

Be vigilant for Patients medical history and question yourself, validate and verify uncertainty.



Ms. Iman Mohammed

#### Prevented Post Procedure Complication

Discovered that a Patient received anticoagulant “Heparin” which is contraindicated before planned invasive procedure.

##### Take home message:

Be vigilant for details stop autopilot brain mode by Self-Check using STAR (Stop, Think, Act, Review).



Ms. Esraa Jadullah

#### Prevented a Wrong Procedure

Stopped CT thoracic aorta exam “which requires injecting contrast and exposing the Patient to a high radiation dose”, the correct procedure was less invasive “CT coronary exam”.

##### Take home message:

Be vigilant for procedure indication and Patient diagnosis and question yourself ,validate and verify uncertainty.



Mr. Eduardo Maniego

#### Prevented a Radiation Exposure

Prevented a pregnant patient from X-ray exposure after assessing the Patient for pregnancy. Patient was triaged as not pregnant upon referral to Radiology.

##### Take home message:

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### Nursing Affairs



Ms. Tereza Sekerkova

#### Prevented Medication Error

Prevented a wrong dose administration of half the required dose because of missing digits from the label 400mg/80mg instead of 800mg/160 mg.

#### Take home message:

Be vigilant and question yourself, validate and verify uncertainty.



Ms. Rajani Ravi

#### Prevented Unnecessary Code

Discovered a wrong code status in the system (Patient was under full code). After investigation and clarification from Palliative Physician the Patient was on Do Not Resuscitate “DNR” since Dec 2019.

#### Take home message:

Effective communication among Healthcare providers and requesting clarifying questions whenever needed.



Ms. Jasmin Lopez

#### Prevented a Wrong Patient Identification

Discovered a wrong patient identification, blue plate information was inconsistent with ICIS information. the blue plate had a typing mistake, all documents have been corrected.

#### Take home message:

Be vigilant for details stop autopilot brain mode by Self-Check using STAR (Stop, Think, Act, Review).



Ms. Nor Faranizza

#### Prevented Medication Error

Discovered a wrong labelling for patient medication, inconsistency between packaged label and syringe label for (IV dexamethasone)

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### Pathology & Laboratory Medicine Department



Ms. Samar Alhutami

#### Prevented Cross Infection

Identified flu like symptoms (suspected COVID-19) in a Patient coming for blood extraction, procedure was not done, precautionary measures were applied and sent the Patient to DEM.

#### Take home message:

Be vigilant for details, stop autopilot brain mode by Self-Check using STAR (Stop, Think, Act, Review), and Questioning Attitude - Validate and Verify.



Ms. Deema Al Garni

#### Prevented Cross Infection

Identified flu like symptoms (suspected COVID-19) in a Patient coming for blood extraction, procedure was not done, precautionary measures were applied and sent the Patient to DEM.

#### Take home message:

Be vigilant for details, stop autopilot brain mode by Self-Check using STAR (Stop, Think, Act, Review), and Questioning Attitude - Validate and Verify.