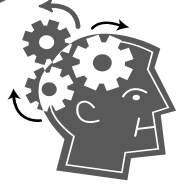




# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Nursing Affairs



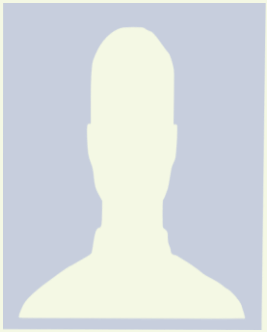
Ms. Mariam Hamdi

#### Prevented a Medication Error

By stopping the patient from receiving the wrong order of High Alert medication "Heparin". The medication was wrongly ordered during admission, the correct order is twice weekly during Hemodialysis sessions.

#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.



Ms. Shaen Marfil

#### Prevented a Potential Complication

By discovering the patient's allergy to "Metoclopramide", which was prescribed while recovering the patient post-operatively.

#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.



Ms. Sinead Louise  
Ologhlin

#### Prevented a Medication Error

By stopping an extra (5<sup>th</sup>) dose for a patient undergoing a four-day conditioning regimen of Etoposide and Carboplatin.

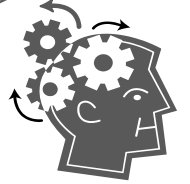
#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.



# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Nursing Affairs



Ms. Marwa Abid

#### Discovered an Incidental Finding

When she was assessing the Labor & Delivery Operative Room's readiness for handling medical emergencies and codes, by identifying gaps in the process.

After escalating this finding, the process was enhanced and added to the hospital-wide Code system.

#### Take Home Message:

Speak-up for Safety using ARCC (Ask a question, Request a change, voice a Concern, use Chain of Command.)



Ms. Rawan Felemban

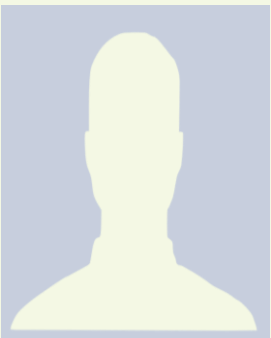
#### Prevented a Medication Error

By identifying the incorrect administration instructions of "IV Foscarnet", to run over two hours.

The nurse Cross-Checked with the pharmacy and the order was modified to run over 30 minutes.

#### Take Home Message:

Be vigilant with your own internal validation, and remember Cross-Check will ensure 200% Accountability.



Ms. Haneen Nmngani

#### Prevented a Medication Error

By validating a wrong dose of "Morphine" that was ordered and verified.

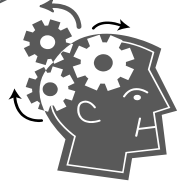
#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.



# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Nursing Affairs



Ms. Arlene Tamayo

#### Prevented a Potential Complication

After discovering the Nasogastric Tube (NGT) to be totally coiled and kinked from the inside.

Due to her vigilance and persistence not to start the feeding despite two confirmations of the NGT placement, which could be confused with an existing Ventriculoperitoneal (VP) shunt, the patient was safe from any complications.

#### Take Home Message:

Speak-up for Safety using ARCC (Ask a question, Request a change, voice a Concern, use Chain of Command.)



Ms. Wejdan Barayan

#### Prevented a Potential complication

When she discovered a patient who has a contrast allergy and was brought to Invasive Cardiac Catheterization Laboratory without proper initiation of the Allergy Protocol.

#### Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review) and Stop the Line for Clarity.

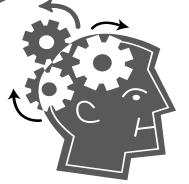


مستشفى الملك فيصل التخصصي ومركز الأبحاث  
King Faisal Specialist Hospital & Research Centre

Q1  
2023

# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Pharmaceutical Care Services

#### Prevented a Medication Error & a Potential Complication

When she discovered that the discharged medication prescriptions were adjusted.

The dose of Dexamethasone was modified, and an oral Chemotherapy medication was added after the patient has left the hospital; those orders were not communicated with any service.

#### Take Home Message:

Be vigilant with your own internal validation.



Ms. Raghad Althubaiti

#### Prevented a Sound-alike Medication Error

When she discovered the physician ordered AMILORIDE but intended to order AMLODIPINE.

#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.

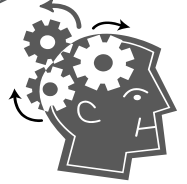


Ms. Raghda Aly



# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Pharmaceutical Care Services



2  
Great  
Catches

Ms. Arwa Afana

#### Prevented a Medication Error

When she questioned an order of Hepatitis A vaccine that was entered for a two-hours old neonate.

The order was adjusted to Hepatitis B Vaccine after communication with the physician.

#### Take Home Message:

Be vigilant with your own internal validation, and remember Cross Check will ensure 200% Accountability.



3  
Great  
Catches

Mr. Malik Khuwaja

#### Prevented a Medication Error

For a medication that was ordered with a concentration of central line despite the patient not having a central line inserted.

Due to the pharmacist's vigilance and cross-checking, the dose was adjusted to the correct concentration.

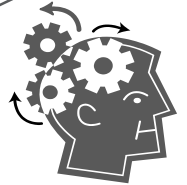
#### Take Home Message:

Be vigilant with your own internal validation, and remember Cross Check will ensure 200% Accountability.



# LESSONS LEARNED LEVEL 3

## Great Catch Winners



### Radiology Department



Mr. Ahmed Dou

#### Discovered an Incidental Finding

When he was performing a Chest X-ray and discovered the incorrect position of a Nasogastric Tube (NGT) that resulted in prompt intervention and correction of the NGT placement.

#### Take Home Message:

Be vigilant with your own internal validation, and remember Cross Check will ensure 200% Accountability.



Ms. Marwa Alsaeed

#### Discovered an Incidental Finding

During a thoracolumbar (Spine) X-ray, she noticed something wrong with the patient's right lung after comparing it with previous Chest X-rays. The radiologist was informed of the changes between images immediately and confirmed her findings.

#### Take Home Message:

Be vigilant with your own internal validation, and remember Cross Check will ensure 200% Accountability.



Ms. Cherry Valdezjayne

#### Prevented a Potential Complication

When she contacted the physician to cancel an MRI pelvis with contrast that was requested for a patient to evaluate the pain caused by the implanted Metallic Objects in both thighs, the radiology technician explained how it might compromise the patient's safety and affect the image quality.

#### Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.