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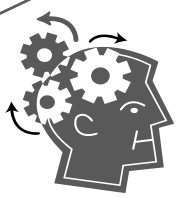
King Faisal Specialist Hospital & Research Centre

Q3
2023

LESSONS LEARNED
LEVEL 3

Great Catch Winners



Nursing Affairs

Mr. Abdelhakim Salameh

Prevented a Medication Error

Granulocyte Colony-stimulating Factor (G-CSF) injection was dispensed and prepared in a diluted prefilled syringe, which is against the manufacturer's recommendations. He ensured the correct preparation via vial was given to the patient.

Take Home Message:

Ensure effective communication by asking a Clarifying Question to Validate and Verify, and Stop the Line for Clarity.

Ms. Tintu Joseph

Prevented a Medication Error

While validating a patient's discharge medication, an incomplete protocol dispensed for **Filgrastim** was discovered, so the Nurse ensured the correct dose and preparation was given to the patient.

Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.

Ms. Lerato Mosia

Prevented a Medication Error

A patient was admitted to receive a cycle of Chemotherapy. Due to the Nurse's vigilance, she discovered the patient had already completed his treatment regimen and communicated to cancel the treatment.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).

Managing Editor:
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Respiratory Therapist

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Nursing Affairs

Ms. Bushra Albalawi

Prevented a Medication Error

The Nurse discovered the plan to increase the dose of **IV Infliximab** was not followed. She stopped the line and ensured the correct dose was delivered.

Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.

Ms. Gharam Qumairi

Prevented a Possible Wrong-Site Surgery

The Nurse discovered and reported that the patient's signed consent had the wrong-site. By ensuring the correct Time-out Site Marking process was followed, she was able to inform the Consultant and obtain a new consent.

Take Home Message:

Speak-up for Safety using ARCC (Ask a question, Request a change, voice a Concern, use Chain of Command).

Ms. Sole Belanio

Prevented a Medication Error

The Nurse discovered that the delivered **IV IgG** medication contains 25 g, but was labeled as 50 g.

Take Home Message:

Be vigilant with your own internal validation.

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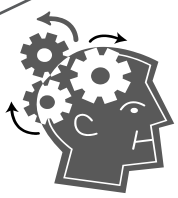

Nursing Affairs

Ms. Jennifer Farnsworth

Prevented a Medication Error

While visiting a patient at home, the Nurse discovered a **High-Alert** medication that was opened without properly labeling the open or expiration date.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).

Mr. Mohamad Bin Ismail

Prevented a Medication Error

The Nurse discovered that a **High-Alert** medication Potassium Chloride (KCL) had a different color and smell than the usual.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).

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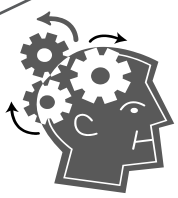

Pharmaceutical Care Services

Mr. Hossam Abed

Prevented a Medication Error

The Pharmacist found a patient who was scheduled to receive his medication one (1) week prior to its due time.

Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.

Ms. Randa Eldyb

Prevented a Medication Error

A discharge medication Sirolimus was prescribed with a dose of 1.7 mg, instead of the inpatient dose 0.7 mg. After several trials the Pharmacist succeeded with changing the dose to 0.7 mg.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).

Mr. Mohamed Abbas Salem

Prevented a Sound-Alike Medication Error

A patient was prescribed Dactinomycin 700 mg daily, yet has no clear indications. After investigations were done by the Pharmacist, he discovered it was intended to be Daptomycin instead.

Take Home Message:

Ensure effective communication by asking a Clarifying Question to Validate and Verify.

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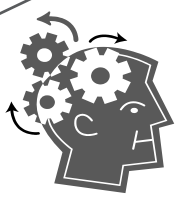

Medical Department

Dr. Abdullah Habiballah

Prevented a Potential Complication

Due to his vigilance, he suspected the TSH result of >200 mU/L does not correlate with the patient's clinical status and requested to repeat the test. The repeated result was 0.02 mU/L.

Take Home Message:

Be vigilant with your own internal validation, and Stop the Line for Clarity.

Nutrition Department

Ms. Samaher Alamoudi

Prevented a Potential Complication

After discovering a wrong weight was entered in the patient's chart, the Nutritionist requested that the patient be weighed again to avoid any wrong calculations during the patient's admission.

Take Home Message:

Speak-up for Safety using ARCC (Ask a question, Request a change, Voice a Concern, use Chain of Command).

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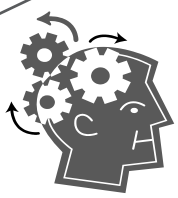

Radiology Department

Mr. Amr Abdadayem

Discovered an Incidental Finding

While performing a head MRI and noticing a mass, the Technologist consulted further with the Radiologist to order contrast and avoid future unnecessary visits or radiation exposure.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).

Mr. Nedal Alkhawaldeh

Prevent Unnecessary Radiation

A patient who came from outside Jeddah for a Whole Body Bone Scan and the Radiology Technician noticed that the patient had another study done in less than three (3) months. He contacted the Physician to verify the need for the test and eventually, the test was canceled.

Take Home Message:

Ensure effective communication by asking a Clarifying Question to Validate and Verify.

Mr. Sultan Almugbel

Prevented a Potential Complication

After further investigation when he received a patient for CT with Oral and IV Contrast and suspected the documented weight is incorrect. The weight was corrected, and the proper dose of Contrast was delivered.

Take Home Message:

Be vigilant with your own internal validation, and be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).

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Ambulance Services

Mr. Majed Al Harbi

Prevented a Potential Risk

Noticed a vehicle with an oil level below the marked line right after receiving it post-maintenance and oil change.

Take Home Message:

Be attentive to details, and stop auto-pilot brain mode by self-checking using STAR (Stop, Think, Act, Review).

Mr. Saeed Jalfan

Prevented a Potential Risk

Discovered and reported a diesel leak under an ambulance vehicle for maintenance. Thus, ensuring safe transportation of patients and staff.

Take Home Message:

Speak-up for Safety using ARCC (Ask a question, Request a change, voice a Concern, use Chain of Command).

Mr. Abdulkareem Alqarni

Prevented a Potential Risk

A patient was referred from Ministry of Health to KFSH&RC-Riyadh, but they communicated with Jeddah site instead. The Paramedic stopped the arrival of the patient to the wrong destination.

Take Home Message:

Ensure effective communication by asking a Clarifying Question to Validate and Verify, and Stop the Line for Clarity.

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