



مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre

Patient Safety Culture Survey Results

KFSH&RC -Jeddah 2019

المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER





Positive Response Rate with National Benchmark Jeddah 2019

Survey Domains Compared with the National Average	KFSH&RC -J	National Average
Organizational Learning—Continuous Improvement	80%	80%
Teamwork within Units	76%	80%
Management Support for Patient Safety	73%	64%
Feedback & Communication About Error	68%	65%
Supervisor/Manager Expectations & Actions Promoting Patient Safety	67%	64%
Teamwork Across Units	64%	59%
Frequency of Events Reported	62%	57%
Overall Perceptions of Patient Safety	60%	57%
Communication Openness	53%	53%
Handoffs & Transitions	50%	54%
Staffing	33%	32%
Nonpunitive Response to Errors	32%	25%