



مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre

Patient Safety Culture Survey Results

KFSH&RC -Jeddah 2021

المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER





Positive Response Rate with National Benchmark Jeddah 2021

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HSOPS Composites comparing to KSA Benchmark	KSA 2021	KFSH-J
1. Teamwork Within Units	81%	75%
2. Supervisor/Manager Expectations & Actions Promoting Patient Safety	64%	68%
3. Organizational Learning—Continuous Improvement	81%	79%
4. Management Support for Patient Safety	64%	71%
5. Feedback & Communication About Error	65%	67%
6. Frequency of Events Reported	60%	66%
7. Overall Perceptions of Patient Safety	59%	62%
8. Communication Openness	53%	52%
9. Teamwork Across Units	60%	61%
10. Staffing	32%	32%
11. Handoffs & Transitions	56%	52%
12. Non-punitive Response to Error	26%	33%