



مستشفى الملك فيصل التخصصي ومركز الأبحاث  
King Faisal Specialist Hospital & Research Centre

# Patient Safety Culture Survey Results

KFSH&RC -Medina 2022

المركز السعودي لسلامة المرضى  
SAUDI PATIENT SAFETY CENTER



## Positive Response Rate with National Benchmark – Medina 2022

<b>Domain</b>	<b>KSA 2022</b>	<b>KFSHRC-M 2022*</b>
<b>Teamwork</b>	79.86 %	82.70 %
<b>Communication about error</b>	72.89 %	81.09 %
<b>Supervisor, Manager, or Clinical Leader Support for Patient Safety</b>	70.84%	80.26 %
<b>Organizational Learning—Continuous Improvement</b>	76.26%	79.91 %
<b>Reporting Patient Safety Events</b>	66.63%	78.32 %
<b>Communication Openness</b>	64.62%	74.67 %
<b>Handoffs and Information Exchange</b>	69.28%	69.48 %
<b>Response to Error</b>	55.61%	62.46 %
<b>Hospital Management Support for Patient Safety</b>	62.95%	62.22 %
<b>Staffing and Work Pace</b>	46.86%	44.79 %

\*Above the benchmark or Below the benchmark