



مستشفى الملك فيصل التخصصي ومركز الأبحاث  
King Faisal Specialist Hospital & Research Centre

# Patient Safety Culture Survey Results

KFSH&RC -Riyadh 2021

المركز السعودي لسلامة المرضى  
SAUDI PATIENT SAFETY CENTER



# Comparison with the Nation

Change from the National Benchmark: More  Less 

KSA  
2021

KFSH  
2021

1. Organizational Learning—Continuous Improvement	81%	78%
2. Teamwork within Units	81%	74%
3. Feedback & Communication About Error	65%	67%
4. Management Support for Patient Safety	64%	66%
5. Supervisor/Manager Expectations & Actions Promoting Patient Safety	64%	64%
6. Frequency of Events Reported	60%	60%
7. Overall Perceptions of Patient Safety	59%	57%
8. Teamwork Across Units	60%	55%
9. Communication Openness	53%	52%
10. Handoffs & Transitions	56%	41%
11. Staffing	32%	28%
12. Non-punitive Response to Error	26%	25%