



مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre

Patient Safety Culture Survey Results

KFSH&RC -Medina 2021

المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER



Positive Response Rate with National Benchmark – Medina 2021

Domain	KSA 2021	KFSHRC-M 2021*
Teamwork Within Units	81%	87.22 %
Supervisor/Manager Expectations & Actions Promoting Patient Safety	64%	86.74 %
Organizational Learning—Continuous Improvement	81%	83.90 %
Management Support for Patient Safety	64%	83.15 %
Feedback & Communication About Error	65%	77.56 %
Frequency of Events Reported	60%	73.11 %
Overall Perceptions of Patient Safety	59%	72.02 %
Communication Openness	53%	67.80 %
Teamwork Across Units	60%	63.50 %
Staffing	32%	51.99 %
Handoffs & Transitions	56%	40.20 %
Non-punitive Response to Error	26%	32.76 %

*Above the benchmark or Below the benchmark