



مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre

Patient Safety Culture Survey Results

KFSH&RC -Riyadh 2019

المركز السعودي لسلامة المرضى
SAUDI PATIENT SAFETY CENTER



Comparison with the Nation

Change from the National Benchmark: More  Less 

	KSA '19	KFSH '19
1. Teamwork Within Units	80%	78%
2. Supervisor/Manager Expectations & Actions Promoting Patient Safety	64%	69%
3. Organizational Learning—Continuous Improvement	80%	81%
4. Management Support for Patient Safety	64%	71%
5. Feedback & Communication About Error	65%	72%
6. Frequency of Events Reported	57%	62%
7. Overall Perceptions of Patient Safety	57%	61%
8. Communication Openness	53%	57%
9. Teamwork Across Units	59%	62%
10. Staffing	32%	36%
11. Handoffs & Transitions	54%	46%
12. Non-punitive Response to Error	25%	31%