

**KFSH&RC (Gen.Org.)**

**Performance Improvement**

**Annual Award**

**2017**



**INTRODUCTION**

“Quality begins on the inside... then works its way out.”

The pursuit of quality, innovation and continuous improvement is more than a goal at King Faisal Specialist

Hospital and Research Centre (Gen.Org.); it is the organization’s culture **which** is focusing on providing high standards of health care. Departments across the organization work closely together to partner in performance improvement initiatives aimed at providing better-quality and safer environment, while also being more efficient and productive.

The Performance Improvement Annual Award will be presented every year by H.E. Dr. Qasim Al-Qasabi, Chief Executive Officer. It will be bestowed to honor, recognize and commend Departmental and Individual commitments toward providing superior patient care and improving clinical outcomes for our patients.

If you believe that your project or initiative has made a significant impact please submit the following application to Quality Management Division.

Good Luck

**Fadwa Abu Mostafa,** MT- Specialist, MSC(ID), ASCP(M), CPHQ , CPPS, CPHRM,SSYB

Acting Deputy Chief Quality Officer

King Faisal Specialist Hospital and Research Centre (Gen.Org.) –Riyadh

**KFSH&RC Performance Improvement Annual Award**

 **Award Submission Criteria**

**Performance Improvement (PI) Project** is a systematic approach to diagnosing and solving problems related to human performance and productivity in the workplace - Performance Improvement is focused on delivering results-oriented outcomes that are measurable, regardless of the type of problem or method of intervention selected.

1. Project Should target an improvement in one of the following focus areas:
* Clinical improvement
* Patient safety
* Cost and quality
* Patient engagement
* Technology advancement
* Transformation and design
* Accreditation
* Safety
* Leadership
* Education
* Other area; Please specify:
1. Applicants shall provide measures, graphs wherever appropriate to support the project information.
2. The application form shall be completed in English
3. The five-category framework is as follows:
* **Section A:** Innovation
* **Section B:** Improvement Process: design and deployment
* **Section C:** Project timeliness
* **Section D:** Outcome
* **Section E:** Impact
1. **Please note that both the research papers that does not follow a PI methodology and the incomplete projects, that has no outcome/deliverables at the time of application submission, will be excluded.**
2. Send or E mail completed form to the following:

 **Fadwa Abu Mostafa, Quality Management Division, MBC19**

 **E mail: (fabumostafa@kfshrc.edu.sa and Copy to PCHICO@kfshrc.edu.sa)**

1. Application deadline: **29 December 2017**
2. For any inquiries please call:

 **Phoebe Chico**

**Hospital Assistant, Quality Management Division**

 **Extension 35214, MCD 4-7157**

1. Please type all the required information. **Handwritten submission is not accepted**

**Section I**

**KFSH&RC Performance Improvement Annual Award**

**Application Form**

**Project Title**: ………………………………………………………………………………………………………………

**Applicant name(s):** …………………………………………………………………………………………………….

**Division / Department /Section:** ………………………………………………………………………………….

**Project’s area:** (Select one or more of the following)

* Clinical improvement
* Patient safety
* Cost and quality
* Patient engagement
* Technology advancement
* Transformation and design
* Accreditation
* Safety
* Leadership
* Education
* Others area, Specify ……………………………………………

**Project Summary**

(Limit: 250 words)

*Please include a brief description of the project, highlighting the reasons why the team should be considered for this award.*

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**Section II**

**Synopsis**

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*Include the following headings (limit to 2000 words)*

* ***Introduction and Aim:*** *few sentences describing briefly the rational to execute the PI project with citing the aim of this project.*

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* ***Methodology:*** *explains the methods being used (e.g. Lean – FOCUS-PDCA - Rapid Cycle Improvement)*

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* ***Intervention/Changes for improvement:*** *citing the implemented changes based on analysis of the causes of the problem.*

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* ***Benchmarking:*** *to mention examples of similar best practices implemented in other healthcare facilities in the field of your project (if applicable)*

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* ***Outcome:*** *should contain data/information that will represent the outcome using appropriate tools (e.g. Quality tools such as Run chart, Pie chart, Bar chart, etc)*

*--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------*

* ***Lesson(s) learnt:*** *like a take home message or a conclusion*

*--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------*

* ***Acknowledgment:*** *addressing members /Departments who contributed to the completion of the PI project other than the authors cited above*

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**Section III**

**KFSH&RC Performance Improvement Annual Award**

**Five Categories Framework**

Please complete the following sections with brief description. (Limit: 1,000 words)

Please outline under each category what is unique about your project and would inspire the panel to select your project ***(Note: Avoid repeating the information included in the synopsis)***

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| **1. INNOVATION** | **20%** |

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| **2. IMPROVEMENT PROCESS : DESIGN AND DEPLOYMENT**  | **10%** |

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| **3. PROJECT TIMELINESS AND COST**  | **10%** |

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| **4. OUTCOME**  | **25%** |

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| **5. IMPACT** | **35 %** |

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*The judges will consider scoring each of the five categories based on a weighted or percentage scale, where the score of project outcome and its impact on patient care and hospital services outweigh the rest of the categories score.*