

# 2018 SCHEDULE

## PERFORMANCE IMPROVEMENT WORKSHOPS

### **BASIC** Performance Improvement Workshop

Tuesday	23 January 2018	08:00 - 17:00	MSSB Conference Room, Level 7
Tuesday	24 April 2018	08:00 - 17:00	MSSB Conference Room, Level 7
Tuesday	23 October 2018	08:00 - 17:00	MSSB Conference Room, Level 7

### **ADVANCED** Performance Improvement Workshop

Tuesday	20 February 2018	08:00 - 17:00	MSSB Conference Room, Level 7
Tuesday	08 May 2018	08:00 - 17:00	MSSB Conference Room, Level 7
Tuesday	13 November 2018	08:00 - 17:00	MSSB Conference Room, Level 7

### **LEAN** Workshop

Tuesday	27 February 2018	08:00 - 17:00	MSSB Conference Room, Level 7
Tuesday	25 September 2018	08:00 - 17:00	MSSB Conference Room, Level 7
Tuesday	11 December 2018	08:00 - 17:00	MSSB Conference Room, Level 7

**“When performance is measured, performance improves.  
When performance is measured and reported, the rate of improvement accelerates.”**

**NOTE: CONFERENCE ROOMS ARE BOOKED FROM 07:30 – 17:00**