2017 Performance Improvement Report

STRATEGIC PRIORITY

 3. Improve efficiency and decision-making

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| **Project Name** |
| Hand Hygiene |
| **Site** | **Department** |
| Riyadh | Neonate Intensive Care Unit (NICU) |
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| **Project Status** | **Project Start Date** | **Project End Date**  |
| Completed | 01-11-2017 | 09-30-2017 |

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| **Problem:** Why the project was needed?Hand Hygiene is one of the mega projects that KFSH&RC focused on in terms of patient safety.In November 2016, Neonate Intensive Care Unit (NICU) scored 50% in the 2nd Bi-annual (ICHP) KPI report of 5 moments hand hygiene compliance.Therefore, the project was initiated to ensure patient safety by increasing the compliance with 5 moments hand hygiene. | **Aims:** What will the project achieve?To increase the compliance with 5 moments hand hygiene in NICU to 90% by 3Q 2017. |
| **Benefits/Impact:** What is the improvement outcome?*(check all that apply)*[ ]  Contained or reduced costs[ ]  Improved productivity[x]  Improved work process[ ]  Improved cycle time[ ]  Increased customer satisfaction[ ]  Other (please explain) Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?*(Select only one)***Safe** |

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| **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes |
| NICU staff compliance with 5 moments hand hygiene (%) | 90% |

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| **Interventions:** Overview of key steps/work completed* Education sessions to NICU staff by infection control practitioner.
* NICU hand hygiene awareness day
* 5 moments hand hygiene to be part of the orientation to all new staff.
* Hand hygiene champions to be assigned to increase the awareness and sustain the improvement
* Auditing tools to be used by NICU staff and infection control practitioners.
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| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project*(insert relevant graphs, data, charts, etc.)* |

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| **Project Lead** | **Team Members** |
| **Name** *(person accountable for project)* | **Names***(persons involved in project)* |
| Zakaria Ebdah | Eyad Almidani Emad KhadawardiWeam ElsaidawiMohammadMa Gabatino |