2017 Performance Improvement Report

STRATEGIC PRIORITY

3. Improve efficiency and decision-making

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| **Project Name** | | | |
| Hand Hygiene | | | |
| **Site** | | **Department** | |
| Riyadh | | Neonate Intensive Care Unit (NICU) | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 01-11-2017 | | 09-30-2017 |

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| **Problem:** Why the project was needed?  Hand Hygiene is one of the mega projects that KFSH&RC focused on in terms of patient safety.  In November 2016, Neonate Intensive Care Unit (NICU) scored 50% in the 2nd Bi-annual (ICHP) KPI report of 5 moments hand hygiene compliance.  Therefore, the project was initiated to ensure patient safety by increasing the compliance with 5 moments hand hygiene. | **Aims:** What will the project achieve?  To increase the compliance with 5 moments hand hygiene in NICU to 90% by 3Q 2017. |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  **Safe** |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | NICU staff compliance with 5 moments hand hygiene (%) | 90% | |
| **Interventions:** Overview of key steps/work completed   * Education sessions to NICU staff by infection control practitioner. * NICU hand hygiene awareness day * 5 moments hand hygiene to be part of the orientation to all new staff. * Hand hygiene champions to be assigned to increase the awareness and sustain the improvement * Auditing tools to be used by NICU staff and infection control practitioners. |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)* |

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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project)* | **Names**  *(persons involved in project)* |
| Zakaria Ebdah | Eyad Almidani  Emad Khadawardi  Weam Elsaidawi  Mohammad  Ma Gabatino |