2017 Performance Improvement Report

STRATEGIC PRIORITY

 1. Develop world-leading healthcare and research

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| **Project Name** |
| Improve Patient Fall Rate in 5 North Medical Unit. |
| **Site** | **Department** |
| Jeddah | 5 North Medical Unit |
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| **Project Status** | **Project Start Date** | **Project End Date**  |
| Completed | 02-01-2017 | 07-31-2017 |

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| **Problem:** Why the project was needed?In 2016 we have exceeded the fall rate trigger point 1.1/1000 patient days in 4 different months and in order to prevent prolonged length of stay and improve our bed turnover. | **Aims:** What will the project achieve?Maintain fall rate in 5 North Medical Unit below trigger (1.1/1000 patient days) by the end of July 2017 |
| **Benefits/Impact:** What is the improvement outcome?*(check all that apply)*[x]  Contained or reduced costs[x]  Improved productivity[x]  Improved work process[ ]  Improved cycle time[x]  Increased customer satisfaction[ ]  Other (please explain) Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?*(Select only one)***Safe** |

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| **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes |
| Fall rate | Maintain fall rate in 5 North unit below trigger (1.1/1000 patient days) by the end of July 2017 |

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| **Interventions:** Overview of key steps/work completed* The fall prevention taskforce did analysis to all 2016 falls and share the result of the analysis during the unit meeting
* Patients who are at high risk for fall are discussed in the day and night nursing handover
* Fall prevention education was given to all staff
* Confused patients without sitter, will be allocated to a room near to the nursing station and the primary nurse to set close to the room when possible
* The Head Nurse and Nurse Clinician to check if the patients receive and understand the fall prevention education booklet during their daily patient round
* Fall rate was discussed in the monthly unit council meetings and during unit monthly meetings
* Agreed to have a celebration for every quarter with zero fall rate
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| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project*(insert relevant graphs, data, charts, etc.)* |

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| **Project Lead** | **Team Members** |
| **Name** *(person accountable for project)* | **Names***(persons involved in project)* |
| Mona Alharthy | Sandra legolieSumi JosephSoumya NairRahaf Alsamman Amal Barnawi Samer Dardas |