2017 Performance Improvement Report

STRATEGIC PRIORITY

 1. Develop world-leading healthcare and research

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| **Project Name** |
| Improving the documentation of Smoking Status |
| **Site** | **Department** |
| Jeddah | Family Medicine |
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| **Project Status** | **Project Start Date** | **Project End Date**  |
| Completed | 06-01-2017 | 10-23-2017 |

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| **Problem:** Why the project was needed?Achieve compliance in documentation of smoking status in at least 60% of the patients attending Family Medicine (FM) clinics and then reach 80% within 12 months of the start of this project. Currently there is documentation of smoking status in patients attending FM clinics for some walk-in patients; the current documentation is around 40%. | **Aims:** What will the project achieve?Improve the documentation of Smoking Status in Family Medicine Department for walk-in patients from 40% to 80% in 6 months. |
| **Benefits/Impact:** What is the improvement outcome?*(check all that apply)*[ ]  Contained or reduced costs[ ]  Improved productivity[x]  Improved work process[ ]  Improved cycle time[ ]  Increased customer satisfaction[ ]  Other (please explain) Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?*(Select only one)***Efficient** |

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| **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes |
| Smoking status documentation  | We aim to go from 40% to 80% in 6 months |

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| **Interventions:** Overview of key steps/work completed* We educated our nursing colleagues in Triage to document smoking status for patients who come as walk-ins to the Family Medicine Department.
* They were also asked to keep statistics for patients who were coming as walk-ins, and whether documentation of smoking status was entered into Cerner.
* The combination of the education exercise and the keeping of statistics has resulted in significant improvement of documentation of smoking status.
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| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project*(insert relevant graphs, data, charts, etc.)*In August 2017, 76% pf patients in walk-in clinics were screened for smoking status. In September 2017, this rose to 94%. |

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| **Project Lead** | **Team Members** |
| **Name** *(person accountable for project)* | **Names***(persons involved in project)* |
| Syed Nehal Neamatullah | Aletta Gertruida Catherine BarnardMary Florence RescateReenamol LalappanDr. Muntazar Bashir Ibrahim Qoulaghasi |