2017 Performance Improvement Report

STRATEGIC PRIORITY

1. Develop world-leading healthcare and research

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| **Project Name** | | | |
| Increase The Completion Rate of Successful Patient Handoffs Between Respiratory Therapists | | | |
| **Site** | | **Department** | |
| Jeddah | | Respiratory Care Services | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 05-01-2017 | | 08-30-2017 |

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| **Problem:** Why the project was needed?  The current completion handoffs rate between RT is 83%. This project is to ensure 100% completion of patient handoffs. | **Aims:** What will the project achieve?  Increase the completion of successful patient handoffs between RTs before the end of shift and patient transfers from 83% to 100% By November 2017 |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Patient safety and quality of care | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  **Safe** |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | Rate of Successful Patient Handoffs | Ensure 100% completion of patient handoffs. | |
| **Interventions:** Overview of key steps/work completed   * Patient endorsement documentation is updated to include all the important patient health status information. * Complete patient handoff compliance is enforced through continues staff meetings, senior staff follow up and monitoring the handoff documentation and shift endorsement. * Transport sheet is developed and enforced * Progress is monitored Monthly |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)* |

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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project)* | **Names**  *(persons involved in project)* |
| Ahmed Ahmed Mohamed | Mashni Al-saeed  Nariman Alrabie  Maather Althegfi  Hadeel Attar  Ali Hussein  Amria Arceo  Jatani Boru  Samer Althegfi  Gawaid Abdulshafi  Parcival Timbungco  Ibrahim Qoulaghasi |