2017 Performance Improvement Report

STRATEGIC PRIORITY

 1. Develop world-leading healthcare and research

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| **Project Name** |
| Increase The Completion Rate of Successful Patient Handoffs Between Respiratory Therapists |
| **Site** | **Department** |
| Jeddah | Respiratory Care Services |
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| **Project Status** | **Project Start Date** | **Project End Date**  |
| Completed | 05-01-2017 | 08-30-2017 |

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| **Problem:** Why the project was needed? The current completion handoffs rate between RT is 83%. This project is to ensure 100% completion of patient handoffs. | **Aims:** What will the project achieve?Increase the completion of successful patient handoffs between RTs before the end of shift and patient transfers from 83% to 100% By November 2017 |
| **Benefits/Impact:** What is the improvement outcome?*(check all that apply)*[ ]  Contained or reduced costs[ ]  Improved productivity[x]  Improved work process[ ]  Improved cycle time[ ]  Increased customer satisfaction[x]  Other (please explain) Patient safety and quality of care | **Quality Domain:** Which of the domains of healthcare quality does this project support?*(Select only one)***Safe** |

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| **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes |
| Rate of Successful Patient Handoffs | Ensure 100% completion of patient handoffs. |

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| **Interventions:** Overview of key steps/work completed* Patient endorsement documentation is updated to include all the important patient health status information.
* Complete patient handoff compliance is enforced through continues staff meetings, senior staff follow up and monitoring the handoff documentation and shift endorsement.
* Transport sheet is developed and enforced
* Progress is monitored Monthly
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| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project*(insert relevant graphs, data, charts, etc.)* |

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| **Project Lead** | **Team Members** |
| **Name** *(person accountable for project)* | **Names***(persons involved in project)* |
| Ahmed Ahmed Mohamed | Mashni Al-saeedNariman AlrabieMaather AlthegfiHadeel AttarAli HusseinAmria ArceoJatani BoruSamer AlthegfiGawaid AbdulshafiParcival TimbungcoIbrahim Qoulaghasi |