2017 Performance Improvement Report

STRATEGIC PRIORITY

3. Improve efficiency and decision-making

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| **Project Name** | | | |
| Improving maintenance and tracking process for Cardiac Cath. Lab CCL equipment’s  Department /Unit: | | | |
| **Site** | | **Department** | |
| Jeddah | | Cardiac Catheterization Laboratory | |
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| **Project Status** | **Project Start Date** | | **Project End Date** |
| Completed | 01-01-2017 | | 07-31-2017 |

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| **Problem:** Why the project was needed?  During month of Jan 2017 an audit was conducted an to check (Periodic Preventive Maintenance) PPM validity of CCL equipment maintenance, data shows only 39% of CCL equipment’s were with valid PPM, this might compromise patient safety and will affect our compliance with JCI requirments. | **Aims:** What will the project achieve?  To improve percentage of cath. lab equipment’s with valid PPM (periodic Preventive Maintenance) from 39% to at least 95% by end of Sep 2017. |
| **Benefits/Impact:** What is the improvement outcome?  *(check all that apply)*  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Click or tap here to enter text. | **Quality Domain:** Which of the domains of healthcare quality does this project support?  *(Select only one)*  **Efficient** |

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| |  |  | | --- | --- | | **Measures:** Performance metrics to be evaluated | **Targets:** Expected outcomes | | percentage of cath. lab equipment’s with valid PPM (periodic Preventive Maintenance) | To improve percentage of cath. lab equipment’s with valid PPM (periodic Preventive Maintenance) from 39% to at least 95% by end of Sep 2017. | |
| **Interventions:**   * Equipment’s master list has been updated * Daily checklist maintenance record has been developed and updated * Cleaning tags has been provided for equipment’s with missing tags, the compliance for checking the dates and initials was addressed to the staff * Equipment’s borrower’s log sheet has been initiated and updated * Regularly updated the schedule for PPM |
| **Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  *(insert relevant graphs, data, charts, etc.)* |

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| **Project Lead** | **Team Members** |
| **Name**  *(person accountable for project)* | **Names**  *(persons involved in project)* |
| Ahmad Moh’d | Suzette Belanio  Lourdes Gozum  Agapito Recio  Houssam Hoblos  Sarah Arellano  Wissam Elzein  Samuel Go  Ruel Veñales  Ebrahim Sandokji  Samer Dardas |