

# All Committed to Improve 2018 Performance Improvement Project Charter

Strategic Priority: SP2- KFSH&RC Experience

Project Name  "Be a germ buster" Hand hygiene is the first step to preventing infection		
Site		Department A.O. Madical Consider Number 2
Riyadh		A3, Medical Surgical Nursing
Project Status Pro	ject Start Date	Project End Date
Completed 01-	01-2018	10-31-2018
Problem: Why the project was needed? A3 is seeking to increase hand hygiene compliance from 81% to 95%. This can be achieved by raising awareness of hand hygiene practices and challenging bad practice.  Benefits/Impact: What is the improvement outcome? (check all that apply)  Contained or reduced costs  Improved productivity  Improved work process  Improved cycle time  Increased customer satisfaction  Other (please explain)  Reduced rate of infections		Aims: What will the project achieve? To increase compliance to Hand Hygiene among all healthcare providers in A3 from 81% in Q1 2017 to 95% by Q3 2018  Quality Domain: Which of the domains of healthcare quality does this project support? (Select only one)  Safe
Measures: Performance metrics to be eva	aluated	Targets: Expected outcomes

## Interventions: Overview of key steps/work completed

Educate patients and sitters.

Hand Hygiene Compliance

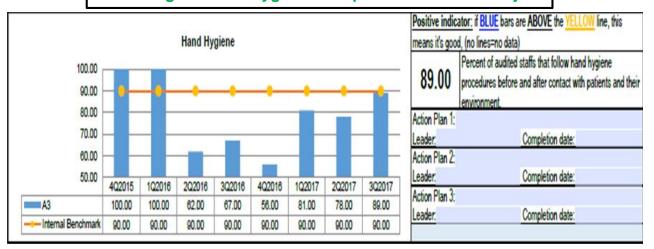
 Design an education/awareness poster to be displayed in patient's rooms (Poster idea subsequently taken and disseminated across the hospital).

95%

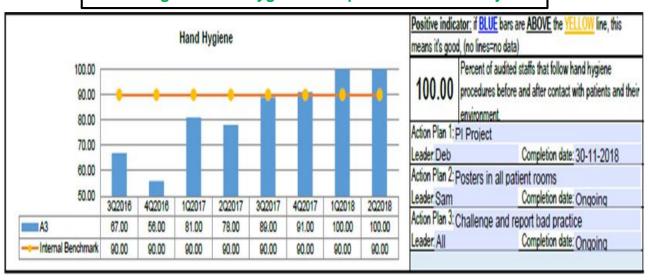
- Educate Nurses/Physicians.
- Meet with stakeholders regularly to monitor progress and share ideas for improvement.
- Design a Hand Hygiene Education Board.

**Results:** Insert relevant graphs and charts to illustrate improvement pre and post project (insert relevant graphs, data, charts, etc.)

# Percentage of Hand hygiene Compliance Before PI Project



# Percentage of Hand hygiene Compliance After PI Project



#### **Project Lead**

## Name

(person accountable for project)

Deborah Jackson SNI

#### **Team Members**

## Names

(persons involved in project)

Samantha Marpole AHN (Facilitator)

Angelina Fernandez HN

Melrose Gabi SNI (Facilitator)

Leema Thomas SNI

Linu Abraham SNI

Dr Lynn (Gynae)

Dr Thobaity (Urology)

Jennifer Romero CA

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