

# 2017 Performance Improvement Report STRATEGIC PRIORITY

1. Develop world-leading healthcare and research

#### **Project Name**

Activation of the LinkOut Feature between the Annals of Saudi Medicine, PubMed, and Google Analytics

Site	Department
Riyadh	Academic and Training Affairs (ATA), Scientific Publications Office
	1 delications office

Project Status	Project Start Date	Project End Date
Completed	01-01-2016	12-31-2016

**Problem:** Why the project was needed?

The Annals of Saudi Medicine (ASM) aims to increase the number of visitors, sessions, and hits via the ASM website by activating the LinkOut feature between PubMed and the journal website.

This feature helps in recording the number of hits (number of times users clicked the ASM website); in addition, it measures the online traffic of the website and helps in making further improvements to our advertising campaigns.

The ASM is also heading towards its goal to be an international journal where Saudi Arabia and the United States go on top of the ASM audience list.

Aims: What will the project achieve?

To increase the number of visitors, sessions and hits via the ASM website by around 45% from the baseline before the end of 2016.

**Benefits/Impact:** What is the improvement outcome? (check all that apply)

- ☐ Contained or reduced costs
- □ Improved productivity
- ☐ Improved cycle time
- ☐ Other (please explain)

Click or tap here to enter text.

**Quality Domain:** Which of the domains of healthcare quality does this project support? (Select only one)

**Efficient** 

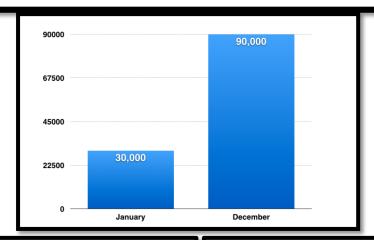
Measures: Performance metrics to be evaluated	Targets: Expected outcomes
Number of times users clicked each of the ASM articles via PubMed	1. > 45% from baseline
2. Number of downloads and views via the ASM website	2. > 60% from baseline
3. Number of visitors via the ASM website	3. > 50% new visitors

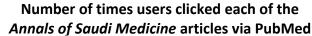
Interventions: Overview of key steps/work completed

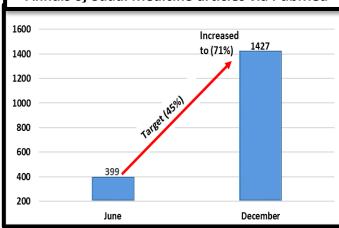
- Editorial Staff analyzed the problem of too few sessions and visitors via the journal website.
- Technical team has been hired to activate the Google Analytics feature and PubMed LinkOut feature.
- Activation request for the LinkOut feature has been accepted by PubMed.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project (insert relevant graphs, data, charts, etc.)

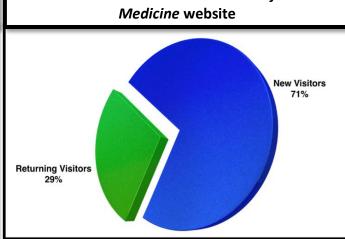
# Number of downloads and views via the Annals of Saudi Medicine website in 2016







# Number of visitors via the Annals of Saudi



## **Project Lead**

#### Name

(person accountable for project)

Prof. Nasser Al-Sanea, Editor-in-Chief of ASM

## **Team Members**

#### **Names**

(persons involved in project)

Dr. Yaser Adi, Scientist

Amal Al-Ghammas, Editorial Supervisor and Senior

**Editorial Assistant** 

Reina Tejano-Berina, Desktop Publisher Raquel Glorioso-Rivera, Editorial Assistant

Kimberly Cristobal, Editorial Assistant

Janelle Vales-Yasay, Editorial Assistant