

2017 Performance Improvement Report STRATEGIC PRIORITY

3. Improve efficiency and decision-making

Project Name

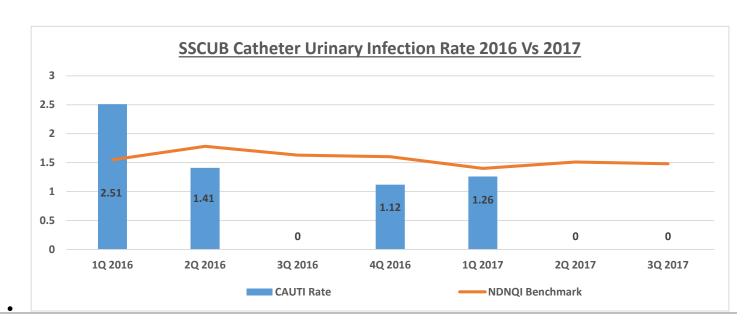
Site		Department
Riyadh		Critical Care Nursing – SSCU_B
Project Status	Project Start Date	Project End Date
Completed	01-29-2017	03-30-2018
Problem: Why the project w	ras needed?	Aims: What will the project achieve?
During 2016, SSCU_B unit did not have good results when compared to NDNQI benchmark; SSCUB nurses work on the process improvement to decrease the CAUTI infections for better patient outcomes.		Reduce SSCU-B CAUTI rate to be 25% below the NDNQI benchmark by the 3rd Quarter 2017
Benefits/Impact: What is the improvement outcom (check all that apply) Contained or reduced costs		Quality Domain: Which of the domains of healthcare quality does this project support? (Select only one)
 ☑ Improved productivity ☐ Improved work process ☐ Improved cycle time ☑ Increased customer satis ☐ Other (please explain) 		Safe

Expected outcomes
elow the NDNQI Benchmark

Interventions: Overview of key steps/work completed

- Re-enforce hand hygiene compliance
- Insert catheters only for appropriate indications
- Remove catheter as soon as possible or when clinically not any more indicated
- Ensure that only properly trained Healthcare Provider (HCP) insert and maintain catheters
- Insert catheters by using aseptic technique
- Maintain a closed drainage system
- Maintain unobstructed urine flow
- Educate staff continuously
- Increase staff knowledge, compliance and awareness on prevention of CAUTI
- Enhance RN-MD collaboration in preventing CAUTI by reducing device utilization.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project (insert relevant graphs, data, charts, etc.)



Project Lead

Name

(person accountable for project)

Ahmad Abu Lehya, Head Nurse SSCU-B, Critical Care Nursing

Team Members

Names

(persons involved in project)

- Safrinah Hanifah, Assitant Head Nurse, SSCU-B, Critical Care Nursing
- Miriam Che, Clinical Intructor, SSCU-B. Critical Care Nursing.
- Marie Verdadero, Staff Nurse 1, SSCU-B, Critical Care Nursing
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- Kristine Magbitang, Staff Nurse 1, SSCU-B, Critical Care Nursing
- Cherry Ferrer, Staff Nurse 1, SSCU-B, Critical Care Nursing
- Munza Butt, Staff Nurse 1, SSCU-B, Critical Care Nursing
- Jacqueline Coronel, Staff Nurse 1, SSCU-B, Critical Care Nursing