



Project Name

Documentation of Administered Respiratory medications

Site

Riyadh

Department

Respiratory Care Services

Project Status

Completed

Project Start Date

05-14-2017

Project End Date

09-31-2017

Problem: Why the project was needed?

Respiratory Care Services has developed a quality indicator to measure the percentage of respiratory medications that are administered and documented in ICIS within two hours from the administration time. Over the year of 2016 and first quarter of 2017, the targeted score for the indicator has never been reached regardless of all actions that were taken. Therefore, this project was selected to increase the documentation of administered respiratory medications towards improving process productivity and efficiency.

Aims: What will the project achieve?

To increase the documentation compliance of administered respiratory medications within two hours from administration time at least by 10% from the baseline by the end of 3Q 2017.

Benefits/Impact: What is the improvement outcome?
(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?
(Select only one)

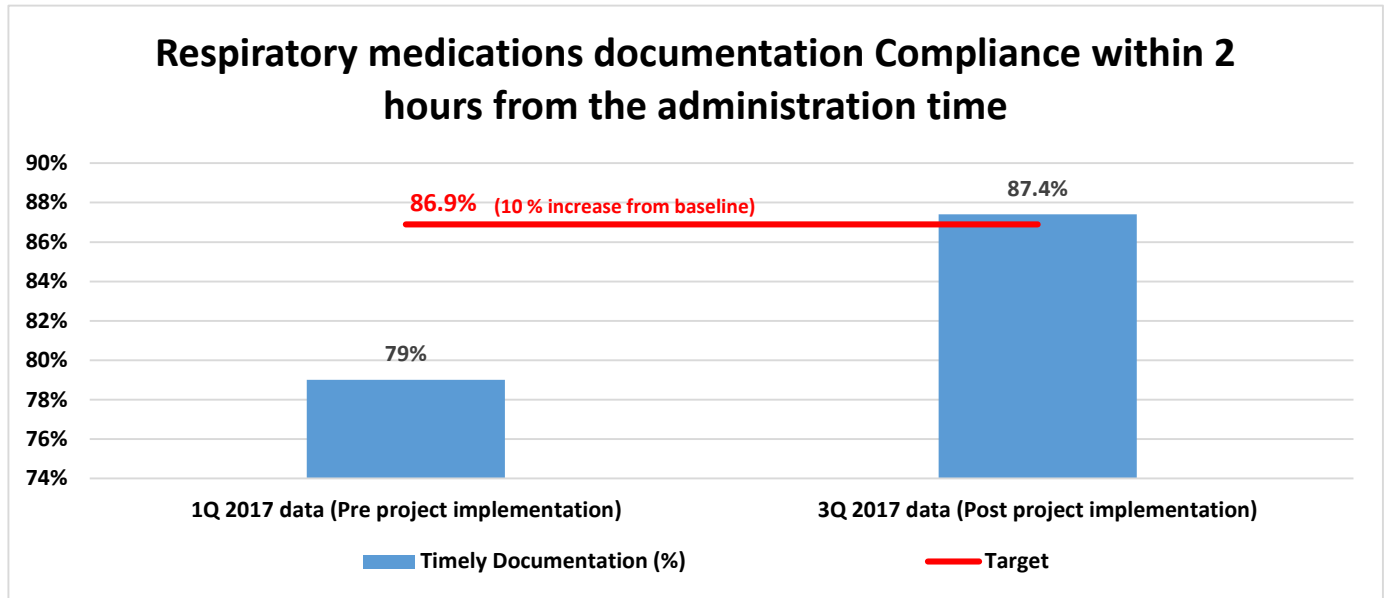
Timely

Measures: Performance metrics to be evaluated	Targets: Expected outcomes
Respiratory medication documentation within 2 hours from the administration time.	At least 10% increase from baseline

Interventions: Overview of key steps/work completed

- Development of a Brochure showing the right process for documentation.
- Conducted one-to-one Staff education about the right process for documentation.
- Sending regular emails and reminders to staff.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project
(insert relevant graphs, data, charts, etc.)



Project Lead

Name

(person accountable for project)

Saad Al-Ghamdi

Team Members

Names

(persons involved in project)

Khalid Alsowayegh
Saleh Alobaid
Reem Yousef
Mashail Ekhwan
Arwa Alnashwan
Susan Van Abs
Fatimah Alali
Kathryn Clark
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