

# 2017 Performance Improvement Report STRATEGIC PRIORITY

3. Improve efficiency and decision-making

## **Project Name**

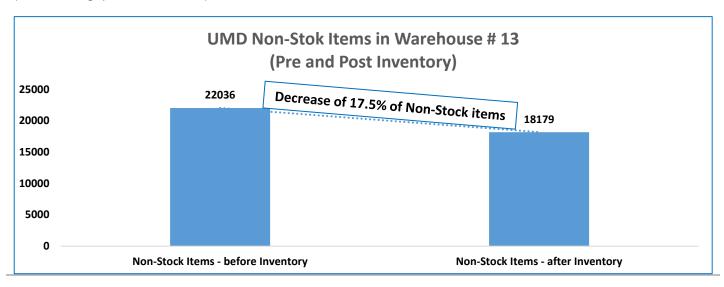
Site		Department	
Riyadh		Hospital & Residential Maintenance- Utilities & Maintenance Division	
Project Status	Project Start Date	Project End Date	
Completed	01-01-2017	09-30-2017	
Problem: Why the project was needed?		Aims: What will the project achieve?	
The number of non-moving items being stored in Warehouse #13 is really high, leaving no space for new requested materials. This has resulted in storage problem for Utilities and Maintenance materials.		The aim of this project is to decrease the UMD Non-Stock items in Warehouse #13 at least 15% before the end of 3Q 2017	
<b>Benefits/Impact:</b> What is the improvement outcome? (check all that apply)		Quality Domain: Which of the domains of healthcare quality does this project support? (Select only one)	
<ul> <li>□ Contained or reduced costs</li> <li>□ Improved productivity</li> <li>□ Improved work process</li> </ul>		Efficient	
☐ Improved cycle time			
☐ Increased customer sat	isfaction		
☐ Other (please explain) Click or tap here to enter	er text		

Measures: Performance metrics to be evaluated	Targets: Expected outcomes
Number of Non-Stock items	At least 15% decrease

# Interventions: Overview of key steps/work completed

- Non-stock items stored in Warehouse #13 for more than a year were coordinated with concerned UMD departments/sections.
- Some non-moving items were utilized by other UMD departments/sections; others, not needed were disposed of by the concerned UMD departments; this has freed-up some space for new requested items
- Continuous evaluation and review of non-moving items in Warehouse #13.
- Having dedicated staff to monitor all line items in the Warehouse
- Regular and continuous inventory of the non-stock items in the warehouse to keep up the improvement

**Results:** Insert relevant graphs and charts to illustrate improvement pre and post project (insert relevant graphs, data, charts, etc.)



Non-Stock Items –	Non-Stock Items –	Utilized	Disposed of items
before Inventory	after Inventory	items	
22036	18179	310	3577

### **Project Lead**

#### Name

(person accountable for project)

Abdulkarim Al Khamli, Assistant Head, UMD

### Team Members

#### **Names**

(persons involved in project)

- Abdulrahman Allahim, Manager, Material Management Dpt, Shipping & Receiving
- Sami Alotaibi, Supervisor, Material Management Dpt, Warehousing
- Saad Doayyan, Supervisor, Utility Dept
- Naji Al Saadi, Supervisor, Project Task force, Civil Work Section
- Saad Al hinaidi, Supervisor, Project Task force, Electro-mechanical Section
- Khalid Hamid, Acting Supervisor, Project Task force, Carpentry Section
- Alawi Al Attas, Supervisor, Materials Control Center
- Joselito Hoyumpa, Supervisor, Hospital & Residential Maintenance-Pipe & Medical Gas Section
- Lyndon Bautisda, Supervisor, Hospital & Residential Maintenance, HVAC & refrigeration Section
- Biju George, Supervisor, Hospital & Residential Maintenance. HVAC & Refrigeration Section
- Salman Bin Salamah, Supervisor, Hospital & Residential Maintenance, Electrical Section
- Fahad Al Qasham, Supervisor, Hospital & Residential Maintenance, Electrical Section
- Fahad Al Othman, Supervisor, Hospital & Residential Maintenance, Elevator & Appliance Section
- Saleh Al Sayegh, Supervisor, Hospital & Residential Maintenance, Monitoring & Pneumatic System Section
- Yasser Al Sudairy, Clerk, UMD, Work & Materials Control Center Section