

2017 Performance Improvement Report STRATEGIC PRIORITY

3. Improve efficiency and decision-making

Project Name

Enhance the efficiency of processing projects

Site	Department
Riyadh	Design & Development Department, Facility Project
	Management.

Project Status	Project Start Date	Project End Date
Completed	01-01-2017	09-30-2017

Problem: Why the project was needed?

The traditional method of document processing was proven to be slow, ineffective and prone to errors that causes unnecessary delays in the timely completion of the projects and in the correspondences between Projects Management and Contractors.

Benefits/Impact: What is the improvement outcome? (check all that apply)

- □ Contained or reduced costs
- $oxed{\boxtimes}$ Improved productivity
- ☐ Improved work process
- ☐ Improved cycle time
- ☐ Increased customer satisfaction
- ☐ Other (please explain)
 Click or tap here to enter text.

Aims: What will the project achieve?

To enhance departmental productivity and efficiency by increasing the number of completed project by at least 10% as compared to 2016 before the end of 2017

Quality Domain: Which of the domains of healthcare quality does this project support? (Select only one)

Efficient

Measures: Performance metrics to be evaluated	Targets: Expected outcomes
Number of completed project	At least 10% increase from 2016

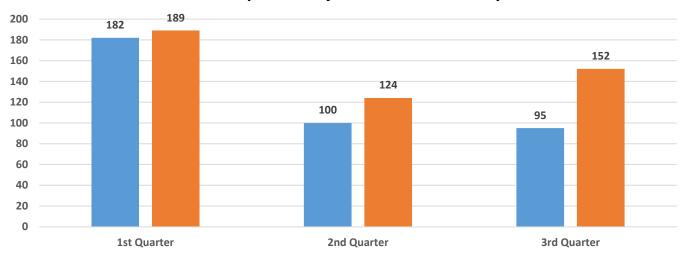
Interventions: Overview of key steps/work completed

- Develop business process of each construction submittals.
- Development of application to meet the department needs.
- Training of PRSD staff and contractors.
- Launching of Pilot project

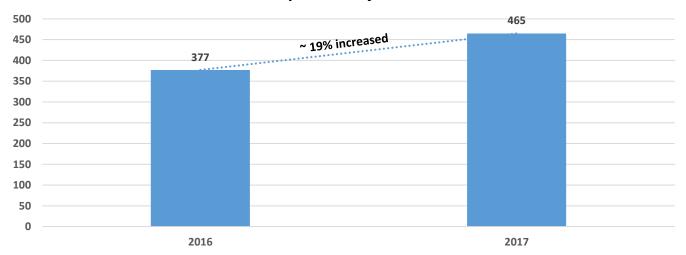
To this date, most of the construction projects are using the application

Results: Insert relevant graphs and charts to illustrate improvement pre and post project (insert relevant graphs, data, charts, etc.)

Number of Completed Project in 2016 Vs 2017 by Quarter



Number of Completed Projects in 2016 Vs 2017



Project Lead Team Members

Name (person accountable for project)

Names (persons involved in project)

Salem Al Dossari

Fahad Bin Sulaiman – Member Omar Radwan – Member Rea V. Mayo – Member Jaime S. Cristobal – Member