



Project Name

General Distributions (GDs)- Phase I

Site

Riyadh

Department

Performance and Management Development

Project Status

Completed

Project Start Date

03-23-2017

Project End Date

09-30-2017

Problem: Why the project was needed?

Since 1986, the Hospital used to publish General Distributions (GDs) through its web portal, and GDs are being active in the web portal without any expiry date. This event resulted in having 6,208 GDs in the web portal (most of them are expired) which makes the searching method difficult to the end-user with no accurate and updated database.

Aims: What will the project achieve?

To clean and update at least 60% of Hospital Portal GD database by the end of 2017.

Benefits/Impact: What is the improvement outcome?
(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?
(Select only one)

Efficient

Measures: Performance metrics to be evaluated	Targets: Expected outcomes
GD database cleanup percentage	At least 60%

Interventions: Overview of key steps/work completed

- The process of publishing GDs has been enhanced by having a mandatory expiry date for each GD in the system, this will prevent the accumulation of future GDs.
- Coordinating with HITA to archive 4,269 GDs related to Riyadh Site.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project
(insert relevant graphs, data, charts, etc.)

Following are summarized statistics of GDs in the web portal:

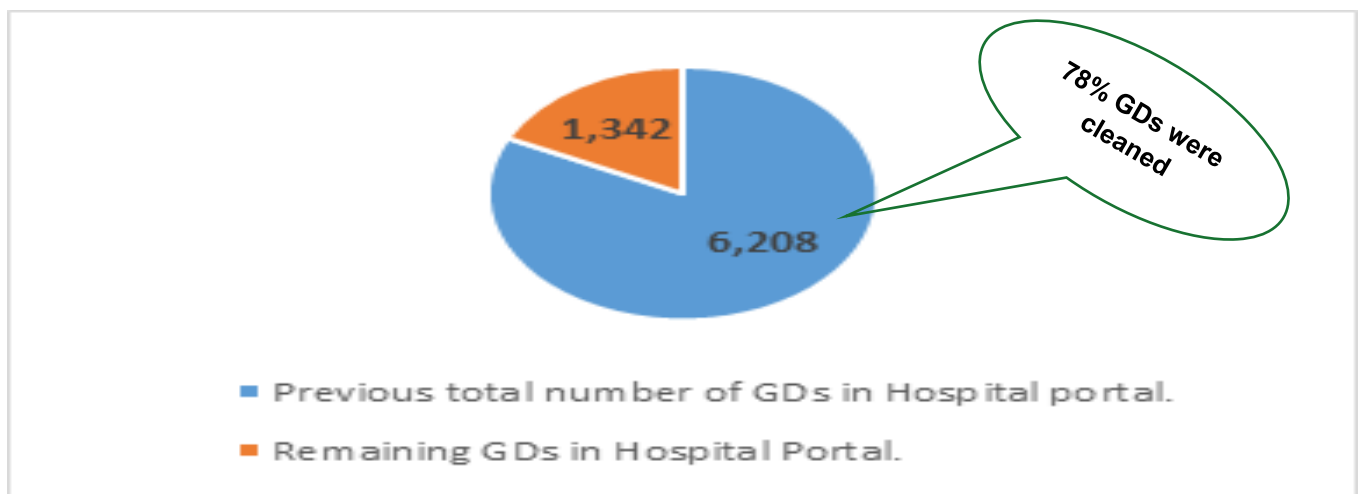
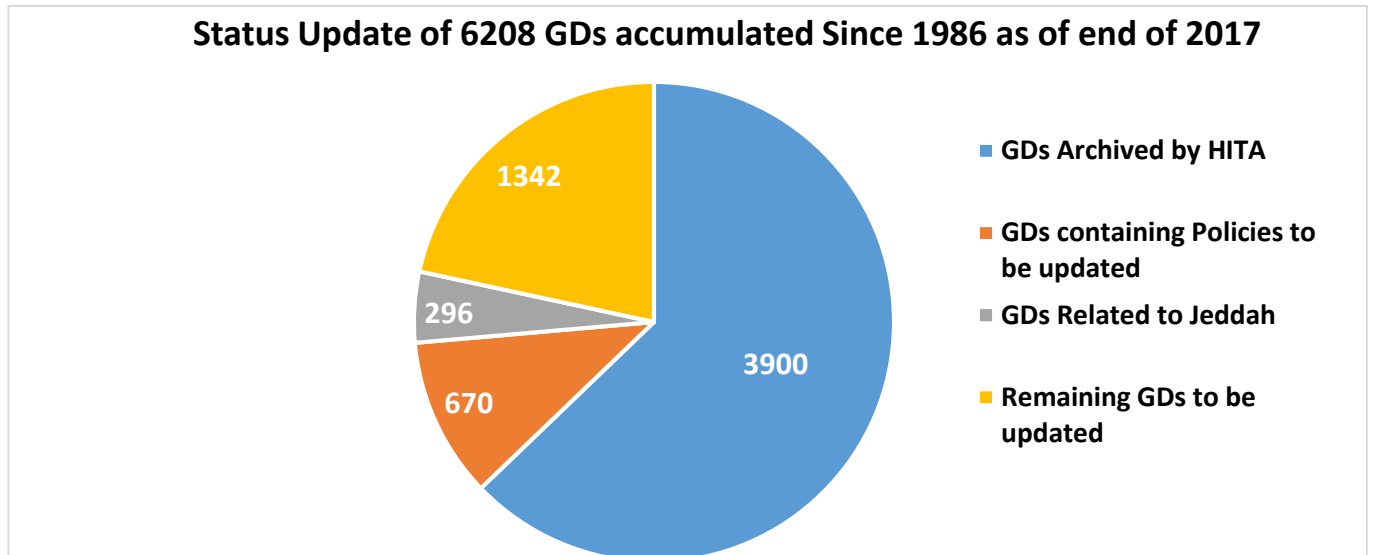
Total Number of Hospital Portal GDs from 1986 to 2017 is **6,208**, out of which:

3,900 archived by HITA based on specific keywords and expired events/announcements

670 containing Policy to be updated/archived by Policy Development

296 are related to Jeddah to be archived by KFSH&RC-J

Remaining valid 1,342 GDs to be reviewed in a later stage.



Project Lead

Abdulaziz Alshgeri

Team Members

Mark Giulieri
Layla Alfantoukh
Danah Alkadhif
Refah Aldossari