



Strategic Priority: **SP2- KFSH&RC Experience**

Radiology Report TAT for Routine examination

Site	Department	
Riyadh	Radiology	
Project Status	Project Start Date	Project End Date
Completed	01-01-2018	11-30-2018

Problem: Why the project was needed?
Improving efficiency of Reporting Radiological examinations in a timely manner (48 hours Report TAT) as per CBAHI standard will improve customer satisfaction, experience and promote patient safety. This project was initiated, to improve Radiologist compliance in meeting the 48 hours report TAT.

Aims: What will the project achieve?
To increase the compliance of Radiologists in meeting the 48 hours report TAT from baseline of 76% to 80% by the end of October 2018.

Benefits/Impact: What is the improvement outcome?
(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
CBAHI standards

Quality Domain: Which of the domains of healthcare quality does this project support?
(Select only one)

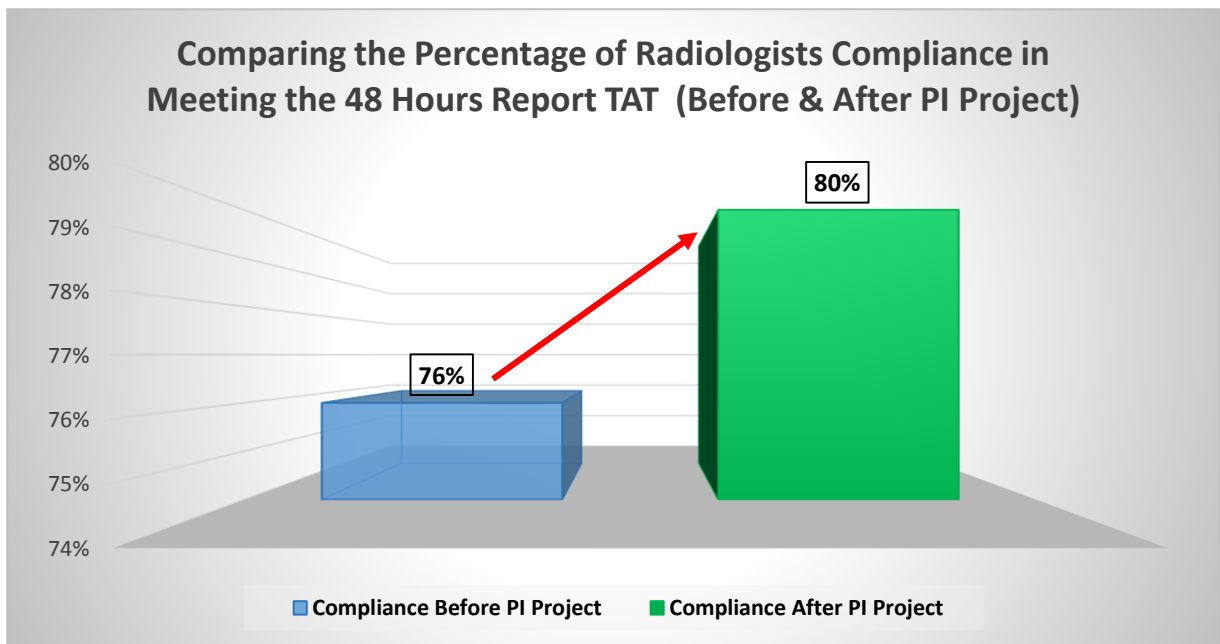
Safe

Measures: Performance metrics to be evaluated	Targets: Expected outcomes
Radiologist Compliance in meeting 48 hours report TAT	80%.

Interventions: Overview of key steps/work completed

- Monitor the Radiologist TAT compliance monthly, by Chairman and Deputy chairman of Radiology.
- Internal agreement of the department not to allow Radiologist to go on leave if pending cases are not finish.
- Automate a monthly report of TAT, to be distributed to all Radiologist including residents.
- Present radiology report TAT in regular meetings like general staff meeting and MCA meeting.
- Change the policy from 96 hours to 48 hours TAT since January 2018.
- Make the Head section/designee monitor the compliance of his staff.
- Make Report TAT as one of the Radiologist evaluation indicator.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project
(insert relevant graphs, data, charts, etc.)



Project Lead

Name

(person accountable for project)

Dr. Yusuf Alkadhi- Consultant, Radiology

Team Members

Name

(person accountable for project)

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