مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre
Gen. Org. مؤسسة عامة

Strategic Priority: SP3- Organizational Sustainability

Project Name
Clinical documentation improvement (CDI)

Site	Department
Riyadh	Medical Records Services

Project Status	Project Start Date	Project End Date
Completed	01-01-2018	10-31-2018

Problem: Why the project was needed?

Inadequate documentation leads to inaccurate coding statistics and eventually reimbursement. Therefore, this project was selected, to increase physician's awareness towards the importance of appropriate intra-operative clinical documentation an to decrease documentation discrepancies.

Aims: What will the project achieve?

To increase the percentage of documentation of induction of labour (IOL) reasons from 47% to 57% by the end of October 2018 and sustain it for 12 months.

Benefits/Impact: What is the improvement outcome?
(check all that apply)
☐ Contained or reduced costs
☐ Improved productivity
☒ Improved work process
☒ Improved cycle time
☐ Increased customer satisfaction
☐ Other (please explain)
   Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?
(Select only one)
Efficient

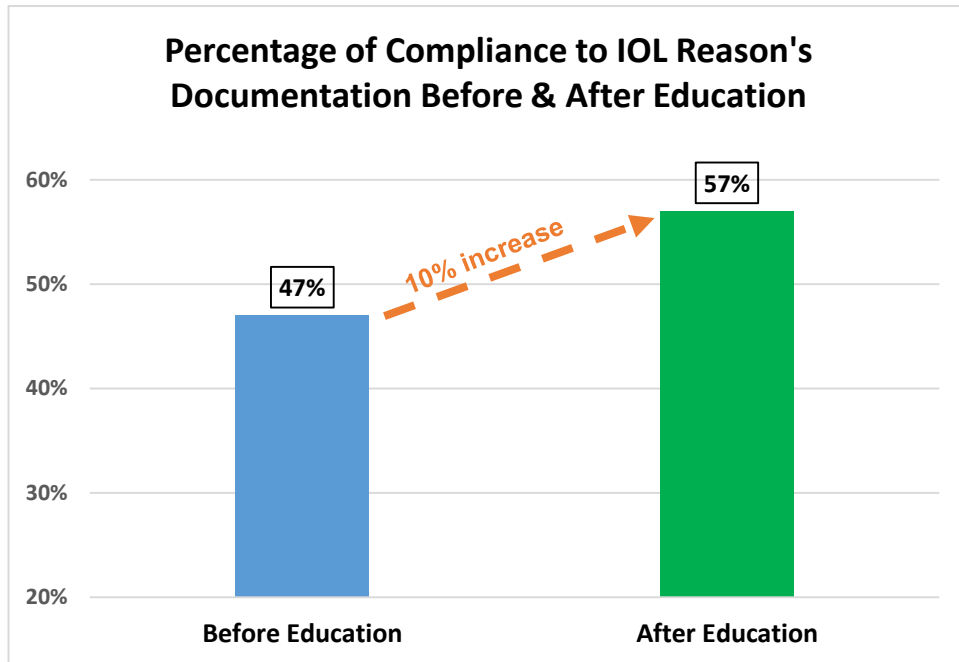| Measures: Performance metrics to be evaluated	Targets: Expected outcomes
% IOL reason's documentation compliance	10% increase from baseline (57%)

Interventions: Overview of key steps/work completed

- Introduce the coding system for the induction of labour procedures.
- Conduct awareness campaign for physicians in OB/GYN to explain coding process and requirements.

Percentage of Compliance to IOL Reason's Documentation Before & After Education

Project Lead		Team Members
Name		**Names**
(person accountable for project)		*(persons involved in project)*
Manal Al Thaqafi, Manager, Medical Record		Dr Nada Al Sahen, Consultant, OB-Gyn department.
		Faisal Alharbi, Head, Medical Record.
		Hassan Al Harbi, Lead Coder, Medical Record.
		Mona Bernawi, Lead Coder, Medical Record