

# All Committed to Improve 2018 Performance Improvement Project Charter

Strategic Priority: SP3- Organizational Sustainability

Project Name		
Efficient Utilization Of Supplies Resources		
Site		Department
Riyadh		Environmental Services
Project Status	Project Start Date	Project End Date
Completed	01-01-2017	04-30-2018
Problem:		Aims:
Environmental Services had come up with this improvement, to maximize utilization of cleaning supplies while maintaining its efficiency and high quality cleaning standards; thus, enhancing the cost saving measure.		To decrease the cost of Cleaning chemical & Hand Hygiene detergents used by housekeeping in Outpatient & North tower buildings at least 10% from the baseline by the end of April 2018.
Benefits/Impact: (check all that apply)  ☑ Contained or reduced costs		Quality Domain: Which of the domains of healthcare quality does this project support? (Select only one)
<ul> <li>☐ Improved productivity</li> <li>☐ Improved work process</li> <li>☐ Improved cycle time</li> <li>☐ Increased customer satisfaction</li> <li>☐ Other (please explain)</li> <li>Click or tap here to enter text.</li> </ul>		Efficient

### Interventions:

Measures:

• Determine & control the high priced items from the categories of Toilet chemicals, Hand hygiene, Detergents and cleaning chemicals and Floor pads.

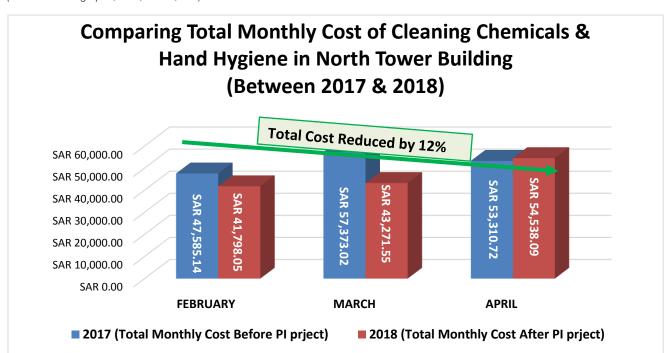
Targets:

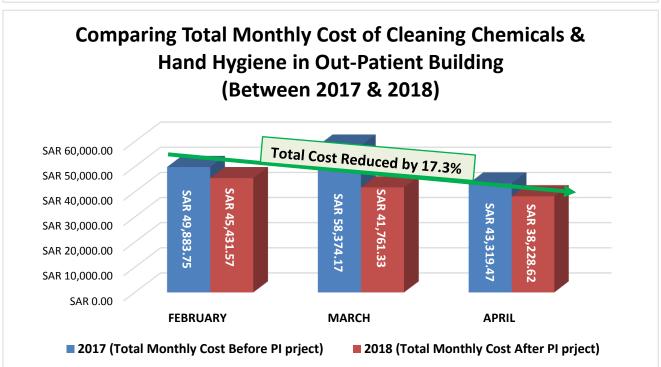
at least 10% reduction from the baseline cost

- Create a par stock guide for all areas indicating the total and exact number of supplies that will be issued.
- Implement strict supplies monitoring system through compliance to the updated par stock guide.
- Educate the staff by conducting sessions on ways to maximize usage of floor pads that would prevent frequent replacement.
- Implement an internal system of empty bottle return prior to issuance of Hand Hygiene products Disinfectant, Detergents and chemical products.
- Dilute housekeeping cleaning chemicals from the central dispensing room prior to area distribution while maintaining the proper ratio of water and chemical is observed.
- Create a central storeroom in various areas, where housekeeper staff can retrieve their supplies without going to the main hospital storeroom, to save housekeeper staff times.
- Search for high quality product & low price, local or international products.
- · Implement an Oracle Inventory System.
- Submit a monthly report for the usage & consumption.

Cleaning chemicals & hand hygiene Detergents cost

**Results:** Insert relevant graphs and charts to illustrate improvement pre and post project (Insert relevant graphs, data, charts, etc.)





## **Project Lead**

# Name

(person accountable for project) Noha Alkheraiji

## **Team Members**

### **Names**

(persons involved in project Ali Alzanda Rajesh Sudhakara Carlo Bonifacio Ranosa