



Strategic Priority: **SP3- Organizational Sustainability**

Project Name

HR Mobile App

Site

Corporate

Department

HITA Business Informatics

Project Status

Completed

Project Start Date

06-01-2018

Project End Date

09-17-2018

Problem: Why the project was needed?

HR department is continuously seeking the best ways to communicate with their workforce. Therefore, this project was selected to increase the utilization of HR functions-self services in Info-Gate (IG) application (Leave Requests & payslip) in a timely manner.

Aims: What will the project achieve?

To increase the downloads of HR self services in IG app (Leave Requests & payslip) to at least 3000 downloads from the time of Go Live by end 2018.

Benefits/Impact: What is the improvement outcome?

(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?

(Select only one)

Efficient

Measures: Performance metrics to be evaluated

Number of downloads

Targets: Expected outcomes

3000 Downloads

Interventions: Overview of key steps/work completed

- Design APP to meet user's requirements based on the statistical transactions in which it is shown that Leave transactions record the highest utilization among other employees' self services.
- Build HR app on top of the KFSH Info-Gate (IG) application to optimize user's experience.
- Have Real Time Integration between ERP system and HR Mobile APP.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project

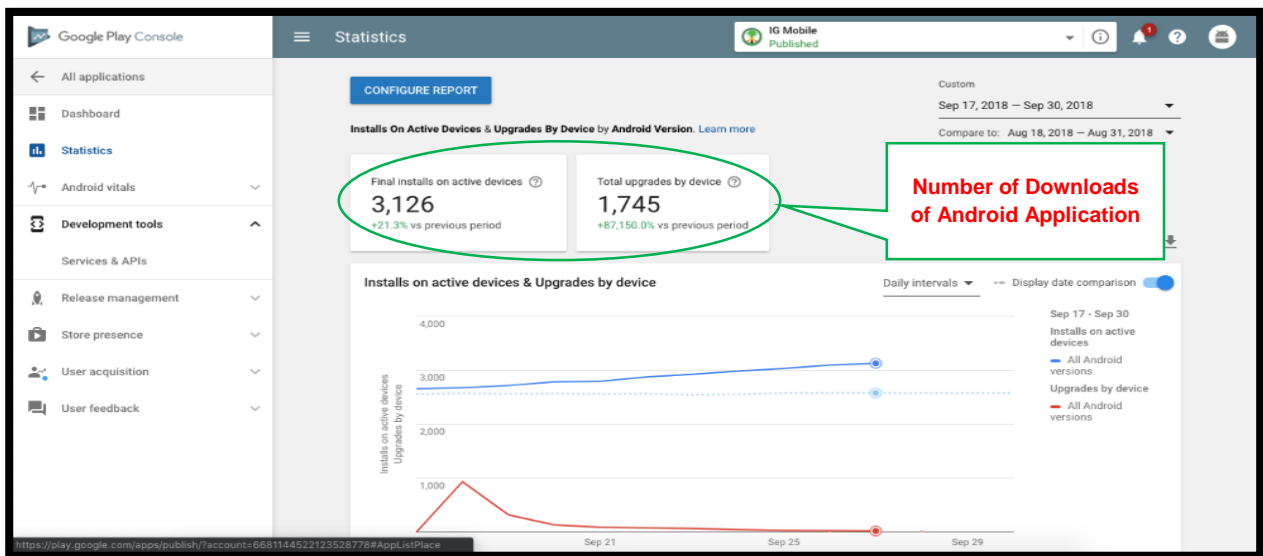
(insert relevant graphs, data, charts, etc.)

- KFSH HR mobile app will reduce or eliminate the need for employees to access a desktop computer
- Number of downloads of IOS application since Go-Live = **5.45K**
- Number of downloads of Android application since Go-Live = **3126**

• **Number of downloads of IOS application since Go-Live 17th Sept 2018 (After PI Project)**



• **Number of downloads of Android application since Go-Live 17th Sept 2018 (After PI Project)**



Project Lead

Name

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