مستشفى الملك فيصل التخصصي ومركز الأبحاث
King Faisal Specialist Hospital & Research Centre
Gen. Org. مؤسسة عامة

Project Name
Improve Clinical Documentation Compliance

Site	Department
Riyadh	Protocol Services Nursing – D4

Project Status	Project Start Date	Project End Date
Completed	01-01-2017	09-30-2017

Problem: Why the project was needed?

Nursing protocol services noticed, a significant decrease in clinical documentation compliance in D4 unit. Therefor, this project was initiated aiming to increase the compliance of nursing documentation.

Aims: What will the project achieve?

To improve nursing clinical documentation compliance in D-4 unit by 5% from the baseline (85%) by end of September 2017.

Benefits/Impact: What is the improvement outcome?
(check all that apply)

☐ Contained or reduced costs
☐ Improved productivity
☒ Improved work process
☐ Improved cycle time
☐ Increased customer satisfaction
☐ Other (please explain)
 Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?
*(Select only one)*

Efficient

Measures: Performance metrics to be evaluated	Targets: Expected outcomes
Nursing clinical documentation compliance (%)	at least 5% from the baseline.

Interventions: Overview of key steps/work completed

- Documentation Audit Tool developed for nurses to be utilized on daily basis.
- Audit buddy is assigned by charge nurse per shift. Monitoring staff compliance and, discuss areas for improvement.
- End of the month, team leader collects data and shares it in the unit meeting pointing on improvement opportunities.
- Execution of ideas for improvement coming from staff suggestions
- Ongoing awareness and continuous staff education.

Comparing Nursing Clinical Documentation Compliance in D-4 Unit Before & After PI Project
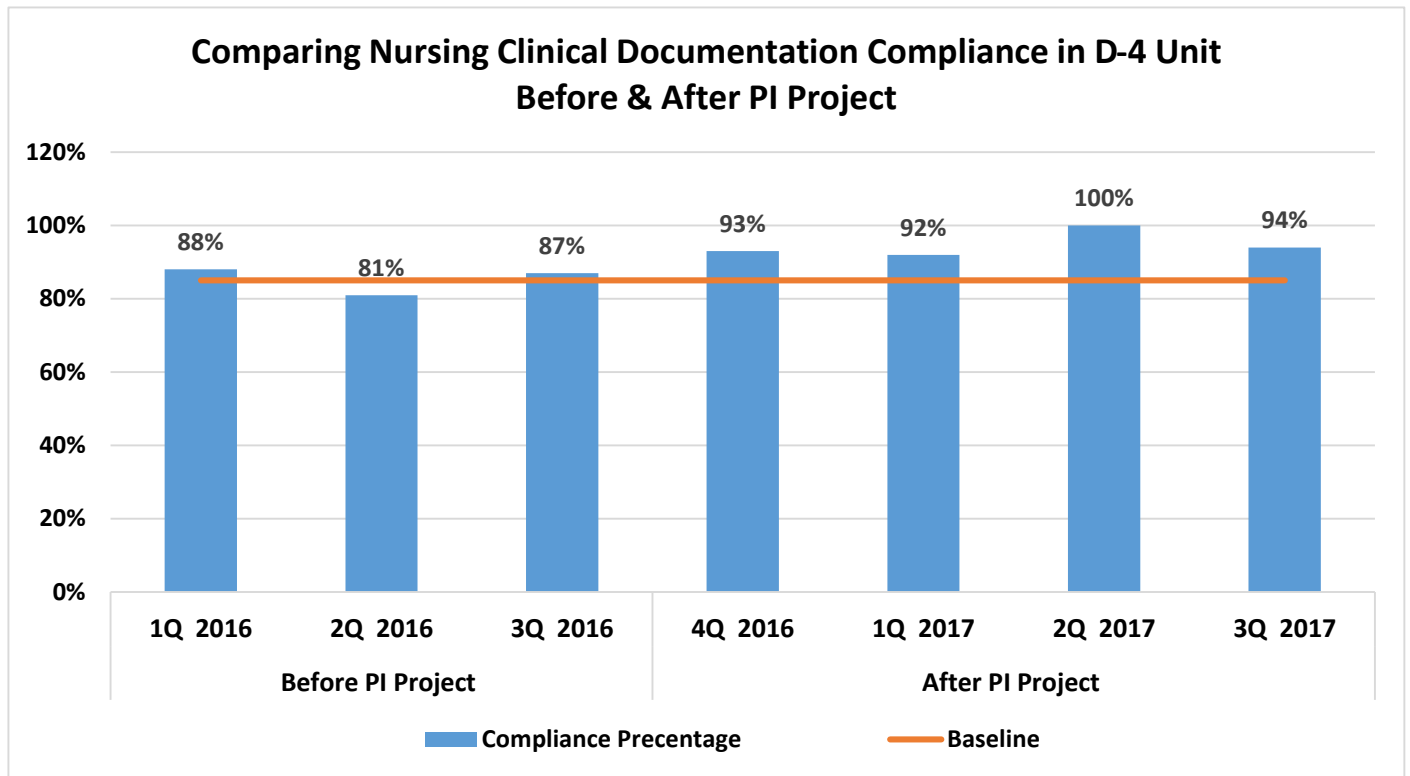
Project Lead	Team Members
Name *(person accountable for project)*	**Names** *(persons involved in project)*
Suguna Sasseetharan	Ramera Fernando