

2018 Performance Improvement Report STRATEGIC PRIORITY I

Medical Research and Academic excellence

Project Name

Improve Palliative Care Documentation of Physician, Palliative Nurse, Social Worker, and Dietician Note in ICIS.

Site	Department
Jeddah	Oncology/ Palliative Care

Project Status	Project Start Date	Project End Date
Completed	03-01-2017	05-30-2018

Problem: Why the project was needed?

To improve documentation compliance of Physician, Palliative Nurse, social worker, and Dietician note in ICIS for the oncology palliative care patients admitted directly to the palliative care service to $\geq 90\%$

Aims: What will the project achieve?

1. Documentation compliance for all patients admitted under the palliative service in ICIS.

Benefits/Impact: What is the improvement outcome?

- ☐ Contained or reduced costs

- ☐ Improved cycle time
- ☐ Increased customer satisfaction
- ☐ Other (please explain)
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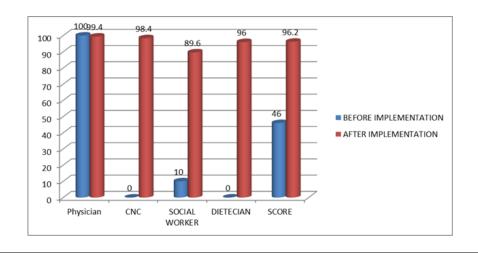
Quality Domain: Which of the domains of healthcare quality does this project support?

Efficient

Interventions:

- Ensure the good skills of documentation of the palliative care team on ICIS,
- Ensure that all admitted palliative care patients referred to both social worker and dietician,
- All members of the team attending the grand palliative care round and are involved in the plan of care,
- Auditing the documentation in ICIS on weekly bases for the time patient admitted under palliative care.

Results:



Project Lead	Team Members
Name	Names
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