



Project Name

Newspapers' Number Optimization

Site

Riyadh

Department

Medical & Clinical Affairs and MCA Operations Offices

Project Status

Completed

Project Start Date

02-01-2017

Project End Date

09-30-2017

Problem: Why the project was needed?

The number of Newspapers delivered to MCA and MCA Operations Offices was 25 copies with an average cost of 1.75 SR per each; delivery was done including weekend.

This project was initiated to reduce the number of newspapers delivered to Medical and Clinical Affairs Administration & MCA Operations Offices

Aims: What will the project achieve?

The aim of this project is to reduce the number of newspapers delivered to MCA and MCA Operations Offices by at least 75% before the end of 2017.

Benefits/Impact: What is the improvement outcome?
(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?
(Select only one)

Efficient

Measures: Performance metrics to be evaluated

Number of Newspapers

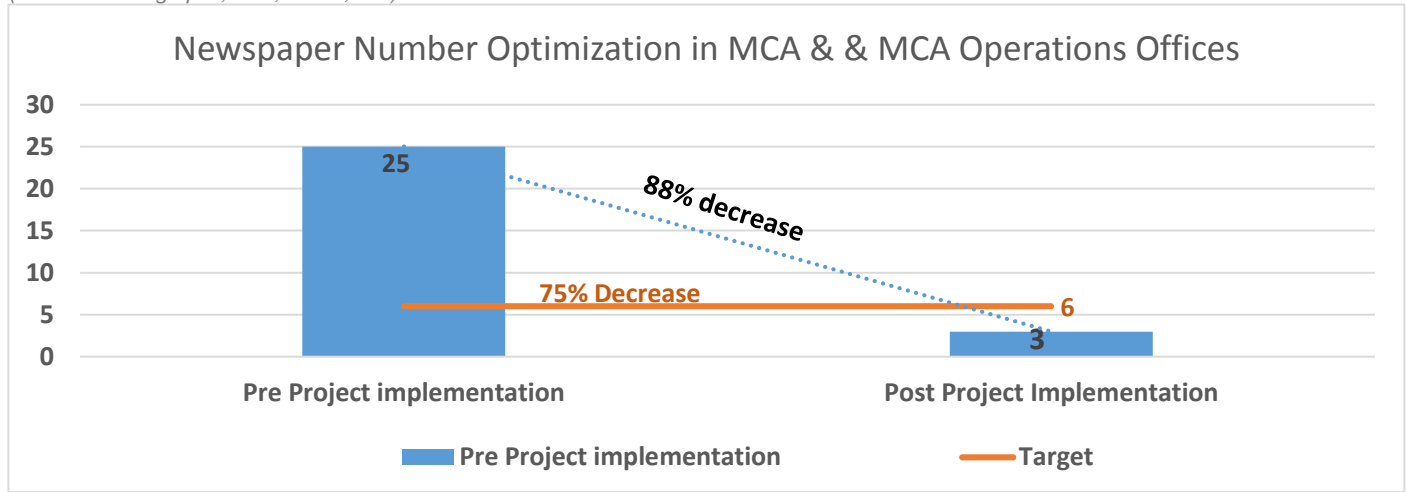
Targets: Expected outcomes

At least 75% decrease

Interventions: Overview of key steps/work completed

Memo sent to public and media affairs to deliver 2 newspapers only to the MCA Executive offices effective in 14 May 2017 (MCO –ED/2170/38).

Results: Insert relevant graphs and charts to illustrate improvement pre and post project
(insert relevant graphs, data, charts, etc.)



Project Lead

Name

(person accountable for project)

Manhal AIQurashi, Clinical Quality specialist, Clinical Services

Team Members

Names

(persons involved in project)

Candice Olinyk, Supervisor, Secretarial Services MCA