



**Project Name**

Nursing Affairs Dashboard

**Site**

Riyadh

**Department**

Nursing Quality and Magnet

**Project Status**

Completed

**Project Start Date**

02-26-2017

**Project End Date**

09-30-2017

**Problem:** Why the project was needed?

Nursing Quality Section did a survey in February 2017 to evaluate the perception of nurses for the Nursing Affairs dashboards (i.e. sample size 57); only 78% agreed that the current process is efficient in terms of use and display of nursing quality indicators.

**Aims:** What will the project achieve?

To improve perceived effectiveness of nursing affairs dashboard by 15% from the baseline (78%) by the 3Q 2017; this improvement will be reflected on the below domain:

- Standardized display
- Staff involvement
- Data driven decision making
- Efficiency

**Benefits/Impact:** What is the improvement outcome?  
(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)  
Click or tap here to enter text.

**Quality Domain:** Which of the domains of healthcare quality does this project support?  
(Select only one)

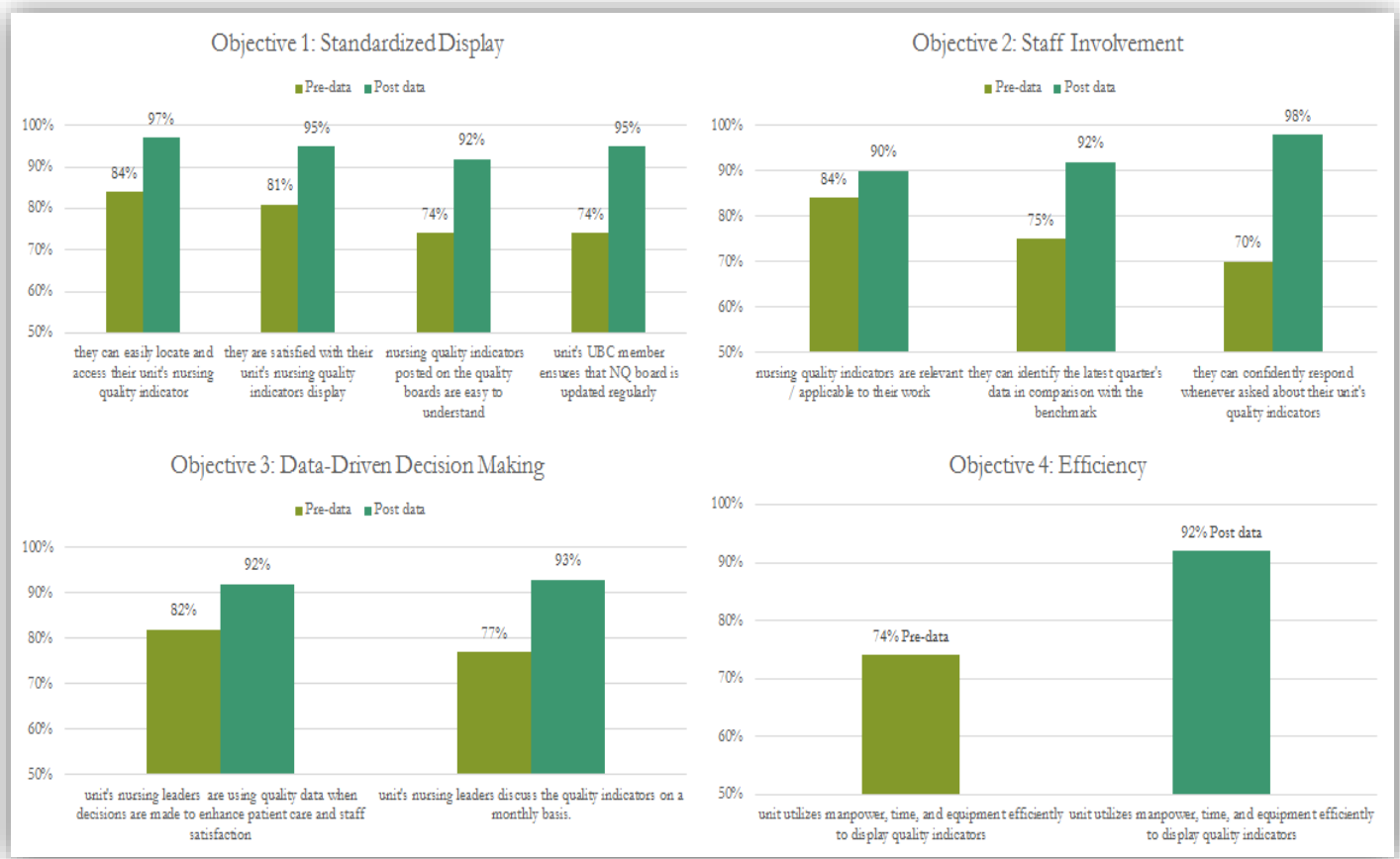
**Efficient**

<b>Measures:</b> Performance metrics to be evaluated	<b>Targets:</b> Expected outcomes
Nursing Perception / Satisfaction (%)	18 % improvement from baseline

**Interventions:** Overview of key steps/work completed

- Draft of Nursing Affairs Dashboards was prepared for all nursing units. Then, reviewed and finalized by a group of front-line Nurses and unit Managers from various nursing units, and data experts (i.e. Nursing Quality Improvement Coordinators and Analysts).
- Approved dashboards were disseminated to all concerned units.

**Results:** Insert relevant graphs and charts to illustrate improvement pre and post project  
*(insert relevant graphs, data, charts, etc.)*



### Project Lead

#### Name

*(person accountable for project)*

Yves Laurent Lumaque, Nursing Quality Analyst

### Team Members

#### Names

*(persons involved in project)*

- Naser Hussein Shwaihet, Program Director, Nursing Quality Section
- Sasikalan Subrayan, Nursing Quality Manager, Nursing Quality Section
- Eyad Jabr Saleh Bashtawi, Nursing Quality Improvement Coordinator, Nursing Quality Section
- Faten Shahab Eddeen, Nursing Quality Improvement Coordinator, Nursing Quality Section
- Mary Anchilla Cana Verdaguer, Nursing Quality Improvement Coordinator, Nursing Quality Section
- Shazia Arif, Nursing Quality Improvement Coordinator, Nursing Quality Section
- Youssef Daibes, Nursing Quality Improvement Coordinator, Nursing Quality Section
- Nouf Hajji Alharbi, Nursing Quality Analyst, Nursing Quality Section
- Aljohara Abdulrahm Almujaheed, Nursing Quality Analyst, Nursing Quality Section