

Project Name

Reduce Reported Pressure Injury Incidents (CAPI)

Site

Jeddah

Department

Nursing Practice and Research (Dpt) - J

Project Status

Completed

Project Start Date

03-13-2018

Project End Date

09-30-2018

Problem: Why the project was needed?

Community Acquired Pressure Injuries (CAPI) are a non-reportable incident. The volume of CAPI incidents being reported through QIS is excessive and consuming time from staff to report, handle, investigate, and then reject these incidents.

Average number of reported incidents for 2017 was 72 incidents per month.

Benefits/Impact: What is the improvement outcome?

- ☒ Contained or reduced costs
- ☐ Improved productivity
- ☐ Improved work process
- ☐ Improved cycle time
- ☒ Increased customer satisfaction
- ☐ Other (please explain)
Click or tap here to enter text.

Aims: What will the project achieve?

To reduce the number of Community Acquired Pressure Injuries (CAPI) reported through QIS by 50% from the 2017 monthly average of 72 incidents per month to 36 incidents per month by 30 Nov 2018.

Quality Domain: Which of the domains of healthcare quality does this project support?

Safe

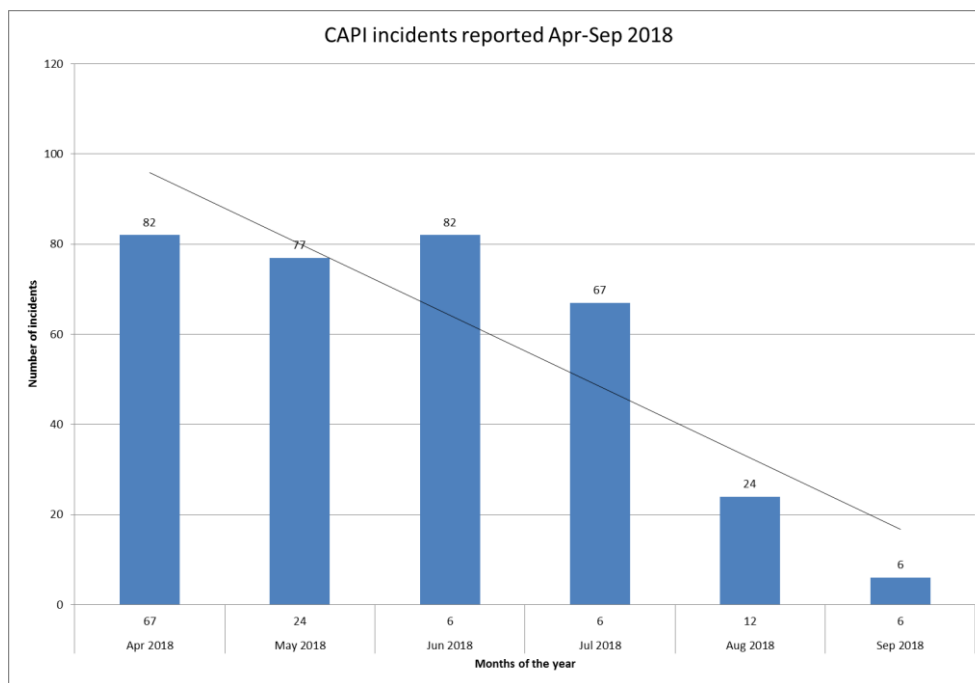
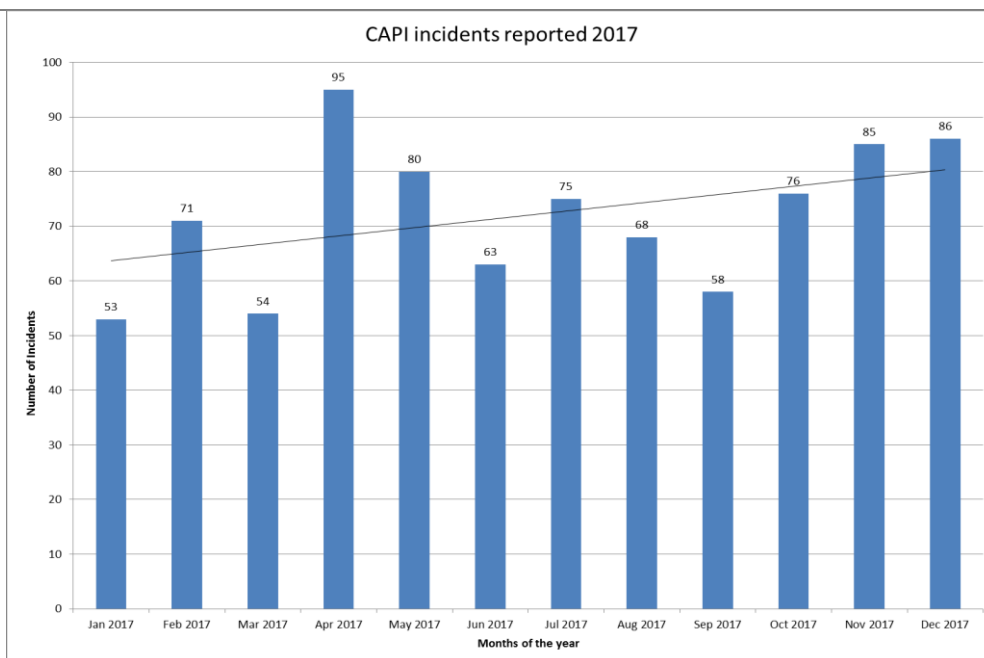
Interventions: Overview of key steps/work completed

- Staff education about non-reporting of CAPI through Head Nurse Meetings, Nurse Clinician meetings, Nursing Practice & Quality Committee and email notifications to Department of Nursing.
- Individual follow up on each incident reported conducted with reporter, Head Nurse, & Nurse Clinician of the reporting unit, in order to reduce the incident of the same reporter placing CAPI incident in the future.
- Enculturation of the need to not report CAPI incidents through QIS.

Results:

The results at close of project (30 Sep 2018) were 6 incidents for the month, which is a 92% reduction in incidents of CAPI reported through QIS. The goal was met and exceeded.

- The cost savings to the KFSH&RC-J during the PI project period of April to September 2018 was equivalent to SR 26,124.



Project Lead

Name

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Team Members

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