

## 2017 Performance Improvement Report STRATEGIC PRIORITY

3. Improve efficiency and decision-making

## **Project Name**

Preventive Maintenance Optimization (PMO)

Site		Department
Riyadh		Clinical Engineering Department
Project Status	Project Start Date	Project End Date
Completed	01-01-2017	12-31-2017
Problem: Why the project was needed	ed?	Aims: What will the project achieve?
Preventive Maintenance Optimization (PMO) is a structured process concerned with finding a proper way to optimize the maintenance activities through identification of the equipment risk factors, patient's and user's safety, maintenance requirement and evident based failures rate. The implementation of PMO will contribute to avoid random malfunction of medical equipment by refine maintenance tasks and intervals. Which will lead to better utilization of resources and improve effectiveness and efficiency of equipment maintenance strategy in line with maintaining the reliability and availability of the KFSH medical equipment.		To optimize Preventive Maintenance (PM) process efficiently by eliminating non-value added steps as per evidence-based maintenance history; this has been achieved through reduction of PM hours done by at least 15% from 2016 before the end of 2017
<b>Benefits/Impact:</b> What is the improve (check all that apply)	ement outcome?	<b>Quality Domain:</b> Which of the domains of healthcare quality does this project support? ( <i>Select only one</i> )
<ul> <li>Contained or reduced costs</li> <li>Improved productivity</li> <li>Improved work process</li> <li>Improved cycle time</li> </ul>		Efficient

Increased customer s	atisfaction
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- □ Other (please explain)
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Measures: Performance metrics to be evaluated	Targets: Expected outcomes
PM Hours done (number)	15% Reduction from 2016

## Interventions: Overview of key steps/work completed

- Classify Medical Equipment based on the 5 risk group and service years
- Revise Existing PM procedures, time, intervals and maintenance history
- Screen equipment subjected for Removal from PM schedules.
- Optimize Remaining PM equipment schedules and procedures

As an immediate outcome CE refocuses 15% of PM total time gained from new PM interval which will be used to enhance the quality of the PMs through the new PM procedures and proper time to complete those procedures. In summary this has:

- Reduced 15% of PM workloads
- Refocused resources towards failure prevention maintenance activities.
- Reduced the ambiguity of maintenance tasks that are not clearly written.



Project Lead	Team Members
Name (person accountable for project)	Names (persons involved in project)
Usama Hassan, Senior Clinical Engineer	Suliman Al Sadoun, Chief Clinical Engineer Waleed Abu Haimid, Chief Clinical Engineer Yousri Okasha, Senior Clinical Engineer Mohammad Jazzar, Senior Clinical Engineer Suliman Hezien, Senior Clinical Engineer Amr Maqsoud, Senior Clinical Engineer Faraz Aziz, Senior Clinical Engineer Sultan Al Mashaan, Senior Clinical Engineer