



Project Name

Reduce Overtime Budget Hours for Endoscopy Clinic

Site

Riyadh

Department

Endoscopy, Ambulatory Care Nursing

Project Status

Completed

Project Start Date

01-01-2017

Project End Date

09-30-2017

Problem: Why the project was needed?

This project was selected to improve efficiency and productivity of endoscopy staff through appropriate management of staff working hours.

Aims: What will the project achieve?

To decrease 2016 overtime budget hours by 50% before the end of 2017.

Benefits/Impact: What is the improvement outcome?

(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?

(Select only one)

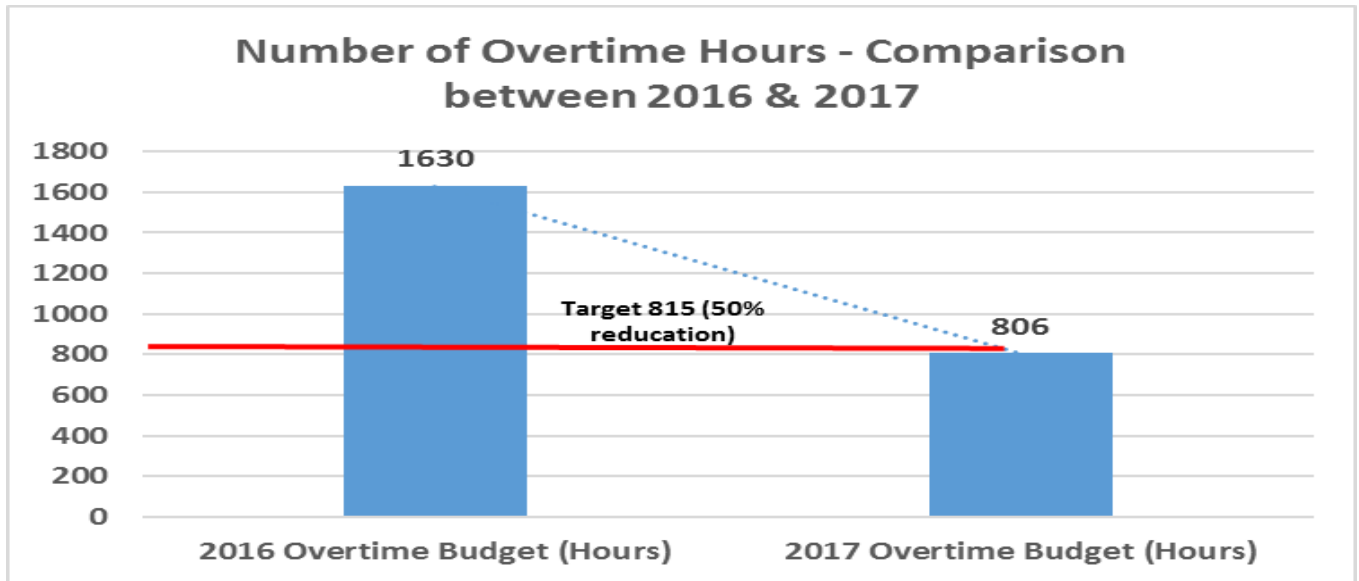
Efficient

Measures: Performance metrics to be evaluated	Targets: Expected outcomes
Budget overtime hours for Endoscopy Clinic	At least 50% reduction from 2016

Interventions: Overview of key steps/work completed

- Reduction of endoscopy's overtime budget.
- Providing 100 overtime hours to another area suffering from shortage of hours.
- Introducing a new shift (weekend shift) towards reducing overtime usage.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project
(insert relevant graphs, data, charts, etc.)



Project Lead

Name

(person accountable for project)

Vanessa Lewis

Team Members

Names

(persons involved in project)

Laurie Watts