



Project Name

TO IMPROVE HAND HYGIENE COMPLIANCE

Site

Jeddah

Department

Family Medicine Clinic

Project Status

Completed

Project Start Date

01-04-2018

Project End Date

10-01-2018

Problem: Why the project was needed?

To increase the Hand Hygiene Compliance to 95% and above from 82% in the 3rd Quarter of 2018.

QUARTERLY HANDWASHING COMPLIANCE FAMILY MEDICINE PHYCISIANS AND NURSES 2018
1ST QUARTER 2018

NURSES 80%

PHYSICIANS 84%

TEAM 82%

Benefits/Impact: What is the improvement outcome?

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Creating a safer working environment for medical staff and the patients

Aims: What will the project achieve?

To increase Hand Hygiene results to 95%.

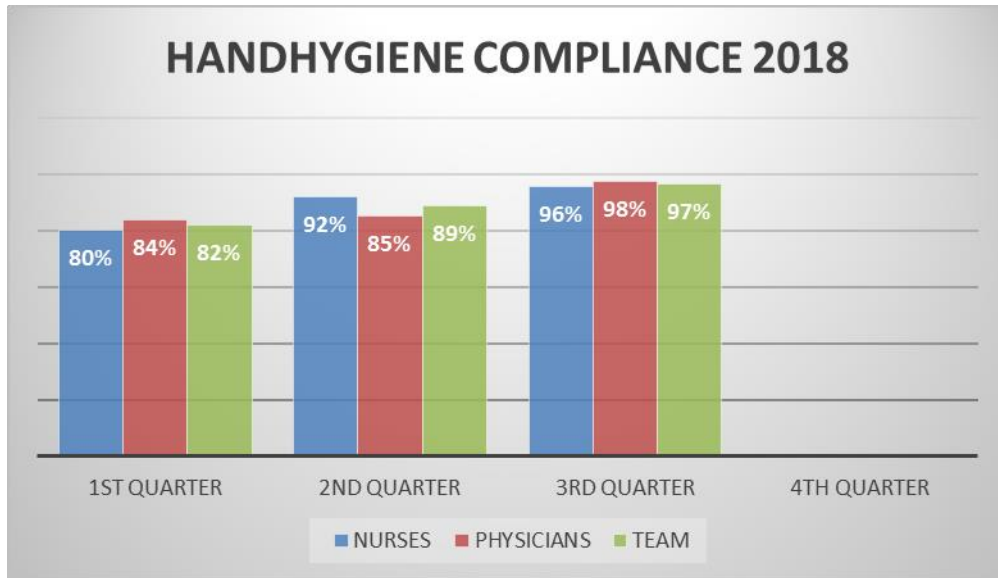
Quality Domain: Which of the domains of healthcare quality does this project support?

Safe

Interventions: Overview of key steps/work completed

- Collaborative meetings and improve staff awareness by printing Flyers and posting them in each clinic near
- The wash basin and weekly in-service reminders done for all staff and staff check-offs.
- Old process (1st quarter) was the nurse are the ones auditing both nurses and physician,
- 2nd and 3rd quarter Nurses will audit the Physician and Physician will do the audit for Nurse.
- Reminder codes implemented in the Clinic.

Results:



Project Lead

Name

ALETTA BARNARD

Team Members

Names

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