

2017 Performance Improvement Report STRATEGIC PRIORITY

4. Enhance staff recruitment and retention

Project Name

Hemodialysis: Intra & Inter Staff Cross Training

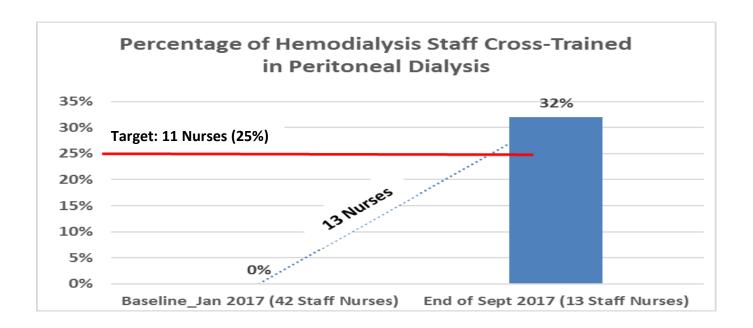
Site		Department
Riyadh		Hemodialysis Unit, Ambulatory Care Nursing
Project Status	Project Start Date	Project End Date
Completed	01-01-2017	09-30-2017
Problem: Why the project was needed? This project was selected to build up capacity; this will help to enhance staff retention and efficiency by promoting staff training to expand their competencies.		 Aims: What will the project achieve? To train 25% of hemodialysis nurses (11 out of 42 staff nurses) on handling suspected peritonitis cases and sample collection for body fluid post working hours for all peritoneal patients. To check off 100% vascular access nurses (3 out of 3 staff nurses) for hemodialysis competencies This process will be completed by the end of 3Q 2017.
Benefits/Impact: What is the improcement (check all that apply) ☐ Contained or reduced costs ☐ Improved productivity ☐ Improved work process ☐ Improved cycle time ☐ Increased customer satisfaction ☐ Other (please explain) ☐ Click or tap here to enter text.		Quality Domain: Which of the domains of healthcare quality does this project support? (Select only one) Efficient
Measures: Performance metrics	to be evaluated	Targets: Expected outcomes

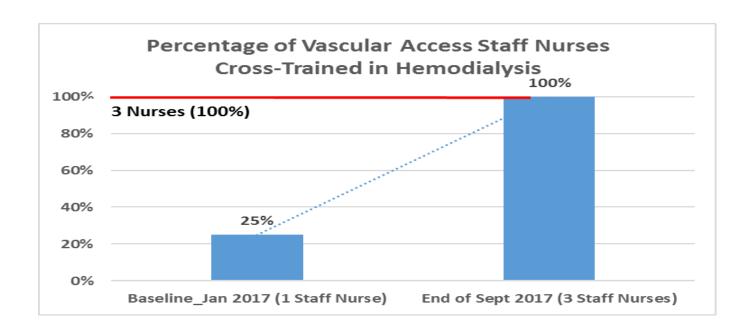
Measures: Performance metrics to be evaluated	Targets: Expected outcomes
Hemodialysis Cross-Trained Staff in Peritoneal dialysis (%)	1. 25%
Vascular Access Staff Cross-Trained in Hemodialysis (%)	2. 100%

Interventions: Overview of key steps/work completed

- Training provided for 2 days outside KFSH&RC for the 11 nurses in Hemodialysis.
- In-services provided to those 11 nurses, in addition to the check-off competencies.
- Continuous training provided to the 3 Vascular Access Nurses, in addition to the check-off competencies

Results: Insert relevant graphs and charts to illustrate improvement pre and post project





Project Lead	Team Members
Name	Names
(person accountable for project)	(persons involved in project)
Maha Al-Wahsh	Wesam Abedrabo
	Nisreen Hannoun