



Project Name

Improving Patients Flow in Cardiac Cath LAB

Site

Jeddah

Department

CARDIAC CATH LAB

Project Status

Completed

Project Start Date

01-12-2018

Project End Date

05-29-2018

Problem: Why the project was needed?

Depending on the data was collected in JAN-MAR 2018 the mean time from receiving all adult elective cases in the CATH LAB and prepare them till time-out time was 30 minutes . In addition there was 19% of the postponed cases were related to time limitation.

Aims: What will the project achieve?

To improve the adult patient's flow by improving the receiving and preparing process , and achieving 35% reduction in postponed cases related to time limitation (currently 19%) by the end of June 2018

Benefits/Impact: What is the improvement outcome?

(check all that apply)

- Contained or reduced cost of operation
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?

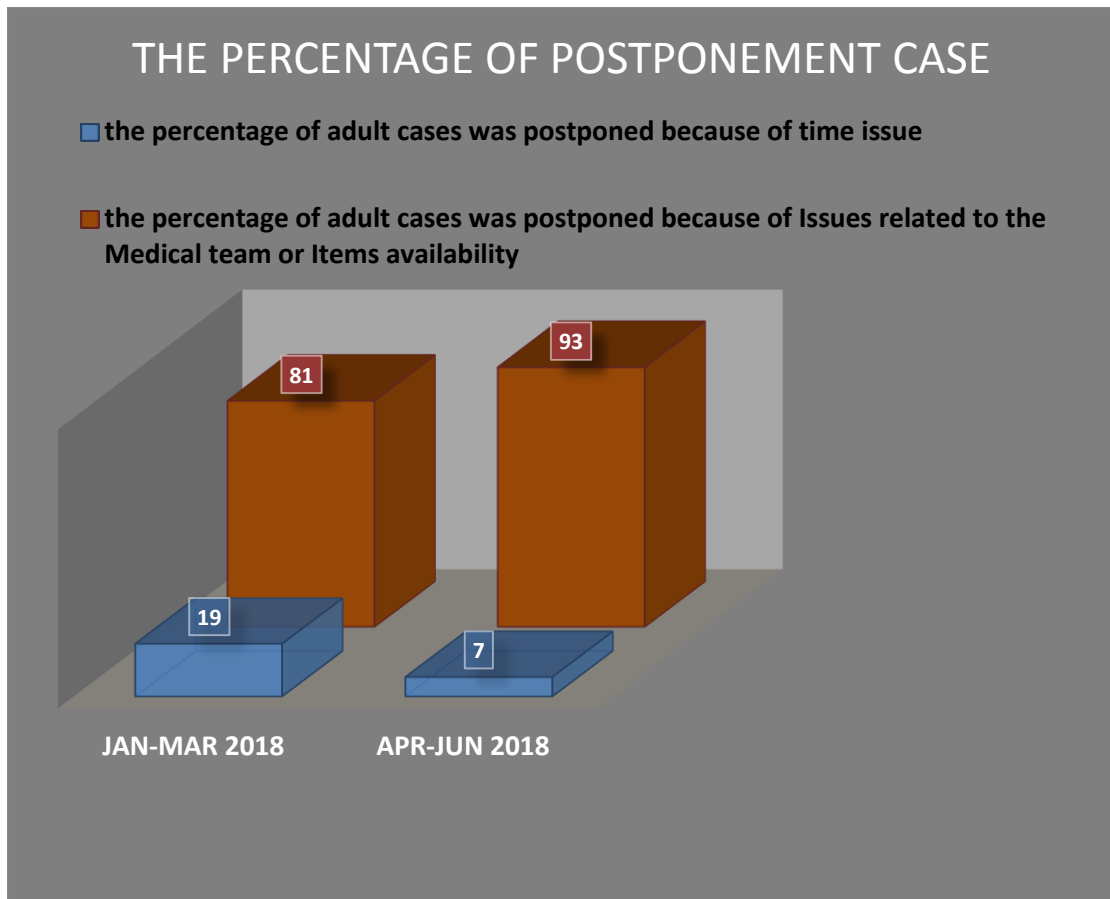
(Select only one)

Timely

Interventions: Overview of key steps/work completed

1. Forming a patients flow form and create teams to track patients flow measures and plan quality improvement interventions , sharing the results with the hospital units and floors .
2. Work on Team / LAB readiness and items availability before getting the patients.
3. Arrange with the ward/unit in advance to be ready for getting and receiving the patients.
4. Contact the operator/consultant a head of time to ensure his readiness and availability to do the procedure.
5. In collaboration with the wards/units , Make sure that all the patients are completely ready and well prepared for the procedure : physically assessed , consented , complete LAB works was done before getting the patients .
6. Establish a "**FAST TRACK**" Process along with the protocols for Cardiac Cath LAB to streamline patient's handoff.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project
(insert relevant graphs, data, charts, etc.)



Project Lead

Name

(person accountable for project)

Ayham Mansi

Team Members

Names

(persons involved in project)

Nour Al-Attas (QM Facilitator)

Faisal Talab

Suzette Belanio

Arwa Elsharif

Rami Abu Saif

Ahmad Alborini

Wissam Elzain

Rami Algabari

Abdullah Almadah

Jinu Rosama

Lee Khing Yu

Agabito Recio

Sarah Arellano

Ahmad Alamri

Tini Ephraim

Sheerin Thomas