

2018 Performance Improvement Report

STRATEGIC PRIORITY 2

KFSH&RC experience

Project Name

SEHATY Guidelines Barcode

 Site
 Department

 Jeddah
 Nursing Department

 Project Status
 Project Start Date
 Project End Date

 Completed
 03-01-2018
 09-01-2018

Problem: Why the project was needed?

It was noticed that patient and their families are traveling from outside to Jeddah just to get information that can be downloaded and printed if they have a good electronic system (Application). Aims: What will the project achieve?

- To reduce the cost of printing from average 35 page/patient to zero page/patient (currently the cost for inpatient and outpatient is 450,000 SR/ year this is the cost of printing 105,000 page/ year).
- To fully switch from traditional prints to digital health information.
- Aim is to achieve low costs for all educational material.
- Example:

Current OB GYN educational material will cost 50,000 SAR /year to print; once the QR code is implemented the cost will drop significantly. The costs will only be for annual subscriptions to the QR code provider (provides reliable servers for approximately 2500 SAR for 250 codes). In case of non-renewal, the codes will be active to patients for 3 years.

Benefits/Impact: What is the improvement outcome? (check all that apply)

- ☐ Contained or reduced costs
- ☐ Improved productivity

- Other (please explain)
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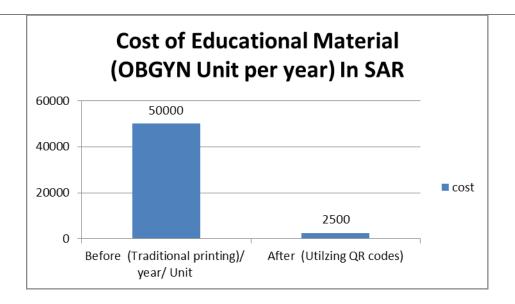
Quality Domain: Which of the domains of healthcare quality does this project support? (Select only one)

Patient Centred

Interventions: Overview of key steps/work completed:

- The SEHATY guidelines barcode has been distributed to KFSHRC-J patients and ward clerks have been educated on the barcode and its uses.
- A banner has been created to educate both inpatients and outpatients about SEHATY and the barcode was placed on all banners throughout KFSHRC-J.
- Furthermore, QR code orientation was implemented to educate all department heads and clinicians of education materials.
- QR codes were implemented to all education material of RDU, Oncology, and OB-GYN units.
- The next goal is to orient and implement this method to be used by Public and Media Department.

Results:



Project Lead

Name

Ghada Alsarraf

Team Members

Names

Samer Dardas (QM facilitator) Amani Badokhon Najeeb Yamani Bader Alghamdi Bander Rashwan Samiya Mufti Abrar Alkhateeb Daifallah Al-Huthali