



Project Name

To improve Assisted Reproductive Technology (ART) patient-family education documentation compliance to 100% for patients seen in the infertility clinic

Site

Jeddah

Department

ART Unit

Project Status

Completed

Project Start Date

02-04-2018

Project End Date

05-14-2018

Problem: Why the project was needed?
65% non-compliance in patient education documentation for ART patients seen in the clinic.

Aims: What will the project achieve?
To ensure 100% documentation compliance regarding patient-family learning assessment and education given.

Benefits/Impact: What is the improvement outcome?
(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Ensure Compliance to IPP's and JCIA Standards regarding Documentation compliance

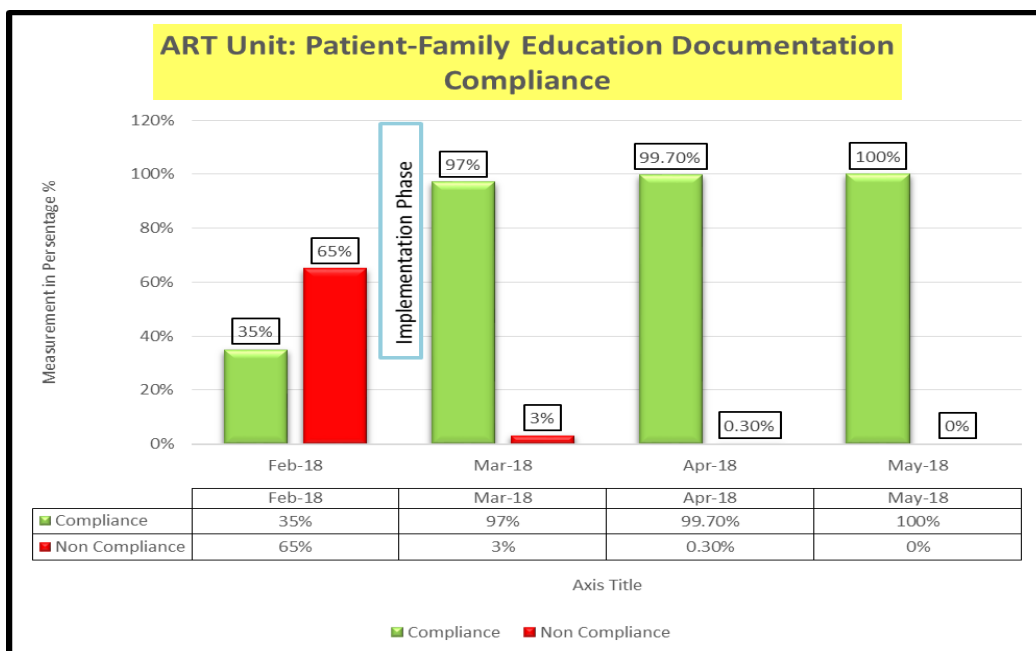
Quality Domain: Which of the domains of healthcare quality does this project support?
(Select only one)

Patient Centred

Interventions: Overview of key steps/work completed:

- Frequent reminders during unit meetings and small in-services to remind staff of documentation compliance.
- Spot checks via documentation audit done by charge nurse to monitor documentation compliance of triage nurse.
- All ART staffs were involved in revising and updating ART education materials in Arabic and English and this increased awareness of staff regarding importance of patient education.

Results:



Project Lead**Name**

Mariam Hussein

Team Members**Names)**

Samer Dardas (QM facilitator)

Fagmah Stemmet

Michelle Briedenhann

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