



Project Name

Collection of soiled linen all over the hospital in a short period of time in the morning shift.

Site

Jeddah

Department

Laundry Operations

Project Status

Completed

Project Start Date

01-03-2018

Project End Date

09-30-2018

Problem: Why the project was needed?

Currently collection of soiled linen time from hospital departments is taking around 7 hrs. (1st Qtr. 2018). This is affect the laundry operation where we could utilize the staff for laundry production (preparing new clean linen).

Aims: What will the project achieve?

To reduce the hours for collection of soiled linen all over the hospital in the morning shift from 7 hours to 5 hours by September 2018.

Benefits/Impact: What is the improvement outcome?

(check all that apply)

- Contained or reduced costs
- Improved productivity
- Improved work process
- Improved cycle time
- Increased customer satisfaction
- Other (please explain)
Click or tap here to enter text.

Quality Domain: Which of the domains of healthcare quality does this project support?

(Select only one)

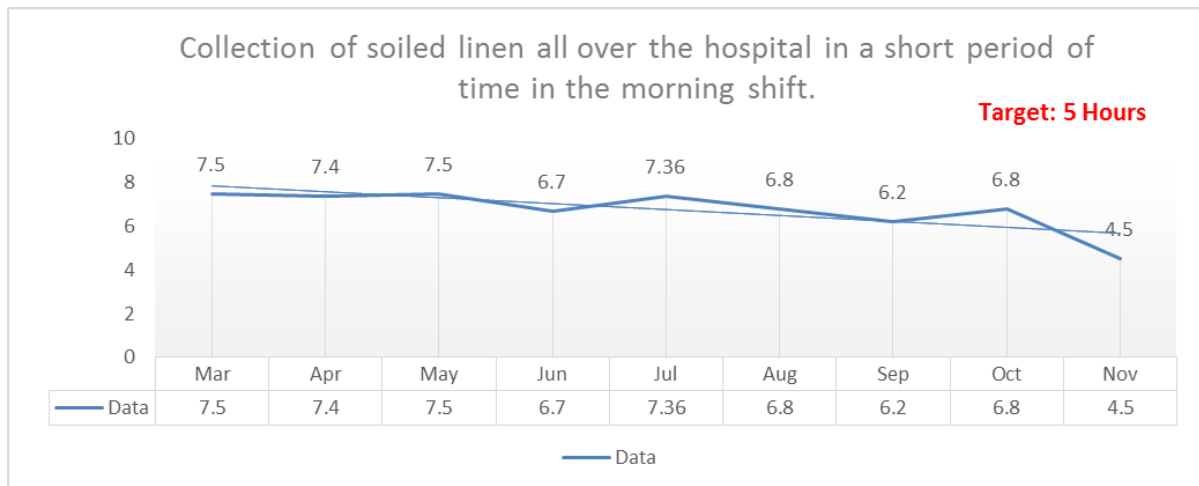
Timely

Interventions: Overview of key steps/work completed

- Assigned the suitable staff member (physically fit to be able to push laundry trolley) for the collection of soiled linen.
- Re-arranged the flow of collection. (We divided the hospital building into three categories (OPD Building, Main Building, and VIP Tower).
- Reduced the number of collection from 3 times to 2 times.
- Log sheet was implemented to monitor the time of collection.

Results: Insert relevant graphs and charts to illustrate improvement pre and post project

(insert relevant graphs, data, charts, etc.)



Project Lead**Name**

(person accountable for project)

Saleh Ghulam

Team Members**Names**

(persons involved in project)

Samer Dardas (QM Facilitator)

Mohamed Yousef Genawey

Sulaiman Mohamed Ali

Mark Joseph Yabillo Radam

Katharmydeen Mohamed Ibrahim

Fahaad Fawaz Hulayyil

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